City of Salem Proposed Monthly Rates 1-1-2021

TYI	PE O	F SERVICE	Marion	Polk	
1)		SIDENTIAL – CURB SIDE CART1 SERVICE PACKAGES		. 3	
٠,		20 gallon solid waste cart service w/o mixed organics <sup>1,2,4</sup>	\$19.95	\$18.40	
	()		Ψ10.00	ψ10.40	
		Service consists of one 20 gallon solid waste cart collected weekly, one 95 gallon mixed			
		recycle <sup>3</sup> cart collected bi-weekly, and one recycle bin collected bi-weekly. This service does			
		not include mixed organics or other extra services. This service requires user to regularly			
		recycle curbside materials.			
	(b)	20 gallon solid waste cart service	\$28.55	\$23.30	
	(2)	25 ganon sona waste cart sorvice	Ψ20.00	Ψ20.00	
		Service consists of one 20 gallon solid waste cart collected weekly, one 95 gallon mixed			
		organics <sup>4</sup> cart collected weekly, one 95 gallon mixed recycle cart collected bi-weekly, and			
		one recycle bin collected bi-weekly.			
		Each occasional extra5 per pick up (35 gallon equals 60 lbs.)	\$5.25	\$4.00	
			V-1	*	
	(c)	35 gallon solid waste cart service	\$32.05	\$26.30	
	(0)	35 ganon sond waste cart service	Ψ32.03	Ψ20.30	
		Service consists of one 35 gallon solid waste cart collected weekly, one 95 gallon mixed			
		organics <sup>4</sup> cart collected weekly, one 95 gallon mixed recycle cart collected bi-weekly, and			
		one recycle bin collected bi-weekly.			
		Each occasional extra per pick up (35 gallon equals 60 lbs.)	\$5.25	\$4.00	
			V-1	*	
	(d)	65 gallon solid waste cart	\$41.80	\$31.80	
	(4)	os ganon sona waste care	Ψ11.00	ψ01.00	
		Service consists of one 65 gallon solid waste cart collected weekly, one 95 gallon mixed			
		organics <sup>4</sup> cart collected weekly, one 95 gallon mixed recycle cart collected bi-weekly, and			
		one recycle bin collected bi-weekly.			
		Each occasional extra per pick up (35 gallon equals 60 lbs.)	\$5.25	\$4.00	
			V-1	*	
	(e)	Residential Non-customer (mixed organics 4 cart 1 only)	\$11.05	\$10.40	
	(-)	Service consists of one 95 gallon mixed organics cart collected weekly.	******	*******	
		, , , , , , , , , , , , , , , , , , ,			
	(f)	Other fees and charges			
	(.)	Other rees and charges			
		Senior Citizen / Disable Head of Hourshold discount <sup>6</sup> off any residential package.	10%	10%	
		Octilor Onizert/ Disable Flead of Flourishold discount of any residential package.	10%	10%	
		Additional solid waste cart weekly service.			
			\$16.15	\$12.55	
		35 gallon cart			
		65 gallon cart	\$25.95	\$18.50	
		Aller I - I - I - I - I - I - I - I - I - I			
		Additional mixed organics carts weekly service.			
		95 gallon cart	\$9.25	\$8.50	
		Additional recycling cart bi-weekly service			
		95 gallon cart	\$5.55	\$5.55	
		Damaged <sup>7</sup> Cart Fee.	\$75.00	\$75.00	
2)	RE	SIDENTIAL – HARDSHIP <sup>8</sup> SERVICE PACKAGES			
,	(a)	20 gallon solid waste cart service	\$30.40	\$26.85	
	()	25 gaileri cona macio carrosi noc	φου. το	<b>\$20.00</b>	
		Service consists of one 20 gallon solid waste cart collected weekly, one 95 gallon mixed			
		organics cart collected weekly, one 95 gallon mixed recycle cart collected bi-weekly, and one			
		recycle bin collected bi-weekly. See definition for eligibility			
	(b)	35 gallon solid waste cart service	\$33.60	\$27.35	
	` '				
		Service consists of one 35 gallon solid waste cart collected weekly, one 95 gallon mixed			
		organics cart collected weekly, one 95 gallon mixed recycle cart collected bi-weekly, and one			
		recycle bin collected bi-weekly. See definition for eligibility			
		OIDENTIAL OTHER			
3)		SIDENTIAL - OTHER	***	A.A	
	(a)	Residential (Recycler only)	\$12.20	\$12.20	
		Service consists of one 95 gallon mixed recycle cart and one recycle bin collected bi-weekly			
		on regular service day in that area.			
	(b)	On-Call or Off-Route (35 gallon)	\$11.15	\$9.65	
	(-)		Ψσ	Ψ0.00	
		Service consists of one 35 gallon solid waste cart collected at curbside on the same day as			
		regular weekly service in that area. (If mixed organics is requested, utilize regular service			
		options identified above).			
4)	RE	SIDENTIAL - INFECTIOUS WASTE			
		Sharps Container <sup>9</sup> - delivery, collection and disposal.	\$15.95	\$15.95	

City of Salem Proposed Monthly Rates 1-1-2021

PE C	F SERVICE	Marion	Polk
MU	LTI-FAMILY COMPLEXES <sup>10</sup> AND MOBILE HOME PARKS		
(a)	Each 35 gallon cart - curb side only Service consists of one 35 gallon solid waste cart collected weekly and mixed recycling	\$22.00	\$18.10
	collected biweekly or as needed. Franchisee determines mixed recycling service based on access (single bill).		
	Each occasional extra per pick up (35 gallon equals 60 lbs.)	\$5.25	\$4.00
(b)	Each 65 gallon cart - curb side only  Service consists of one 65 gallon solid waste cart collected weekly and mixed recycling collected biweekly or as needed. Franchisee determines mixed recycling service based on access (single bill).	\$32.30	\$25.85
	Each occasional extra per pick up (35 gallon equals 60 lbs.)	\$5.25	\$4.00
a)	One 95 gallon mixed organics cart (up to 25% food waste) <sup>3,4</sup>	\$16.60	\$14.05
	Service consists of one 95 gallon mixed organics cart collected weekly. Food waste may not constitute more than 25 percent of the mixed organics for this service.		
b)	35 gallon food waste and food soiled paper cart <sup>15,16</sup> Service includes weekly collection of one 35 gallon cart consisting of food waste and food soiled paper only.	\$10.15	\$9.25
c)	65 gallon food waste and food soiled paper cart 15,16 Service includes weekly collection of one 65 gallon cart consisting of food waste and food soiled paper only.	\$15.75	\$14.25
d)	95 gallon food waste and food soiled paper cart 15,16 Service includes weekly collection of one 95 gallon cart consisting of food waste and food soiled paper only.	\$21.30	\$19.15
e)	1 yard food waste and food soiled paper container 15,16 Service includes weekly collection of one, 1 yard food waste and food soiled paper container (or equivalent 100 gallon tub).	\$75.05	\$68.50
f)	2 yard food waste and food soiled paper container 15,16	\$135.65	\$124.05
	Service includes weekly collection of one, 2 yard food waste and food soiled paper container.		
СО	MMERCIAL		
(a)	35 gallon cart service Service consists of one 35 gallon solid waste cart collected weekly and one 95 gallon mixed recycle cart collected bi-weekly. This service does not include mixed organics or other extra services.	\$22.10	\$21.40
(b)	65 gallon cart service Service consists of one 65 gallon solid waste cart collected weekly and one 95 gallon mixed recycle cart collected bi-weekly. This service does not include mixed organics or other extra services.	\$34.10	\$33.15
(c)	95 gallon cart service Service consists of one 95 gallon solid waste cart collected weekly and one 95 gallon mixed recycle cart collected bi-weekly. This service does not include mixed organics or other extra services.	\$46.40	\$41.40
	Each occasional extra per pick up (35 gallon equals 60 lbs.)	\$7.15	\$7.20
Mix a)	ted Organics and Food Waste <sup>4,15,16</sup> One 95 gallon mixed organics cart (up to 25% food waste) <sup>4,15</sup>	\$16.60	\$14.05
	Service consists of one 95 gallon mixed organics cart collected weekly. Food waste may not constitute more than 25 percent of the mixed organics for this service.		
	35 gallon food waste and food soiled paper cart 15,16	\$10.15	\$9.25
b)	55 ganon rood waste and rood solled paper cart		
b)	Service includes weekly collection of one 35 gallon cart consisting of food waste and food soiled paper only.		
b) c)	Service includes weekly collection of one 35 gallon cart consisting of food waste and food	<b>\$15.75</b>	<b>\$14.25</b>
,	Service includes weekly collection of one 35 gallon cart consisting of food waste and food soiled paper only.	\$15.75	\$14.25
,	Service includes weekly collection of one 35 gallon cart consisting of food waste and food soiled paper only.  65 gallon food waste and food soiled paper cart <sup>15,16</sup> Service includes weekly collection of one 65 gallon cart consisting of food waste and food	\$15.75 \$21.30	\$14.25 \$19.15

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PE OF SERVICE	Marion	Polk
e) 1 yard food waste and food soiled paper container 15,16	\$75.05	\$68.50
Service includes weekly collection of one, 1 yard food waste and food soiled paper container (or equivalent 100 gallon tub).	φ.σ.σσ	<b>\$55.50</b>
f) 2 yard food waste and food soiled paper container 15,16	\$135.65	\$124.05
Service includes weekly collection of one, 2 yard food waste and food soiled paper container.		
COMMERCIAL MEDICAL WASTE COLLECTION		
Service provided by Marion Environmental Services.		
(a) Low Volume Generators (1-59 boxes per month)		
20 gallon box/bag	\$27.00	\$27.00
Each additional box/bag	\$21.20	\$21.20
35 gallon box/bag	\$30.40	\$30.40
Each additional box/bag	\$24.60	\$24.60
(b) High Volume Generators (60+ boxes per month)		
20 gallon box/bag	\$18.35	\$18.35
Each additional box/bag	\$14.40	\$14.40
Salem Hospital - Collection/Disposal Only	\$7.65	\$7.65
35 gallon box/bag	\$20.60	\$20.60
Each additional box/bag	\$16.65	\$16.65
Salem Hospital - Collection/Disposal Only	\$8.20	\$8.20
Supplies:		
(a) Supplies (not a monthly rate except for storage receptacle rental)		
Lids (20/35 gallons)	\$4.40	\$4.40
Sharps container	\$7.90	\$7.90
Franchisees sharps case	\$179.50	\$179.50
Franchisees sharps containers	\$4.50	\$4.50
20 gallon bag only	\$1.20	\$1.20
20 gallon box only	\$5.85	\$5.85
20 gallon box and bag	\$7.00	\$7.00
20 gallon bag, case of 100	\$117.80	\$117.80
35 gallon bag only	\$1.75	\$1.75
35 gallon box only	\$6.70	\$6.70
35 gallon box and bag	\$8.40	\$8.40
35 gallon bag, case of 100	\$173.90	\$173.90
Storage receptacle rental	\$24.70	\$24.70
CONTAMINATION FEET		
Residential	\$16.10	\$16.10
Multi-Family Complexes and Mobile Home Parks	\$16.10	\$16.10
Commercial	\$16.10	\$16.10

• • • • • • • • • • • • • • • • • • • •	Marion	Polk
	\$81.55	\$69.20
	\$71.55	\$59.20
	*******	*****
One and a half yard - first stop	\$114.85	\$97.35
Each additional stop	\$104.85	\$87.35
·	<b>*</b>	
	\$147.15	\$125.35
	\$137.15	\$115.35
	\$211.05	\$179.85
	\$201.05	\$169.85
	,	
Four yard - first stop	\$268.10	\$228.35
Each additional stop	\$258.10	\$218.35
Five yard - first stap	\$220 7E	¢270.05
	\$328.75 \$318.75	\$279.95 \$269.95
Each additional StOp	\$318.75	φ∠09.95
Six yard - first stop	\$385.10	\$313.95
Each additional stop	\$375.10	\$303.95
Two yard - regular nick-up ner week	\$134.85	\$114.55
	\$124.85	\$104.55
East additional plot up por wook	Ψ124.00	Ψ104.00
Three yard - regular pick-up per week	\$175.35	\$149.30
Fach additional pick-up per week	\$165.35	
Zaon additional plot up por moon		\$139.30
	\$220.30	
Four yard - regular pick-up per week	\$229.30 \$210.30	\$195.45
Four yard - regular pick-up per week	\$229.30 \$219.30	\$195.45
Four yard - regular pick-up per week Each additional pick-up per week		\$195.45 \$185.45
Four yard - regular pick-up per week Each additional pick-up per week Five yard - regular pick-up per week	\$219.30	\$195.45 \$185.45 \$246.35
Four yard - regular pick-up per week Each additional pick-up per week Five yard - regular pick-up per week	\$219.30 \$284.60	\$195.45 \$185.45 \$246.35
Four yard - regular pick-up per week Each additional pick-up per week Five yard - regular pick-up per week Each additional pick-up per week Six yard - regular pick-up per week	\$219.30 \$284.60 \$274.60 \$336.10	\$195.45 \$185.45 \$246.35 \$236.35 \$286.55
Four yard - regular pick-up per week Each additional pick-up per week Five yard - regular pick-up per week Each additional pick-up per week Six yard - regular pick-up per week	\$219.30 \$284.60 \$274.60	\$195.45 \$185.45 \$246.35 \$236.35 \$286.55
Four yard - regular pick-up per week Each additional pick-up per week  Five yard - regular pick-up per week Each additional pick-up per week Six yard - regular pick-up per week Each additional pick-up per week	\$219.30 \$284.60 \$274.60 \$336.10 \$326.10	\$195.45 \$185.45 \$246.35 \$236.35 \$286.55 \$276.55
Four yard - regular pick-up per week Each additional pick-up per week Five yard - regular pick-up per week Each additional pick-up per week Six yard - regular pick-up per week Each additional pick-up per week Each additional pick-up per week	\$219.30 \$284.60 \$274.60 \$336.10 \$326.10	\$195.45 \$185.45 \$246.35 \$236.35 \$276.55 \$355.20
Four yard - regular pick-up per week Each additional pick-up per week Five yard - regular pick-up per week Each additional pick-up per week Six yard - regular pick-up per week Each additional pick-up per week Each additional pick-up per week	\$219.30 \$284.60 \$274.60 \$336.10 \$326.10	\$139.30 \$195.45 \$185.45 \$246.35 \$236.35 \$276.55 \$355.20 \$345.20

## 11) COMPACTED RECEPTACLES, FRANCHISEE OR CUSTOMER SUPPLIED

Service consists of collection and disposal for any of the receptacles identified in items 1 through 9 that contain mechanically or manually compacted, manually altered or shredded waste.

Customers may supply their own compactor and/or the receptacle. However, supplied receptacles must be clearly labeled with owner's name and phone number; compatible with Franchisee equipment; and safe and operable meeting OSHA and ANSI safety standards.

Three times the loose rate Three times the loose rate identified in 1 through 9 of identified in 1 through 9 of this exhibit based on this exhibit based on

<sup>&</sup>lt;sup>a</sup> \$10.00 discount for each additional stop per month.

City of Salem	Drangood	Manthly	Datas	4 4 2024

		•
YPE OF SERVICE	Marion	Polk
2) DROP BOX SERVICE – FRANCHISEE SUPPLIED BOX / LOOSE MATE	:RIAL	
Service consists of receptacle provided by the Franchisee, intermittent coll	lection and disposal.	
(a) Haul charge		
6 yard	\$250.85	\$195.75
10 yard	\$314.90	\$195.75
20 yard	\$467.50	\$195.75
30 yard	\$647.05	\$228.65
40 yard	\$862.80	\$302.90
50 yard	\$1,078.45	\$380.05
<ul> <li>Marion County - plus mileage beyond 5-mile radius from base station<sup>1</sup> for employee/truck). Mileage will apply only to loads hauled directly to</li> </ul>		
+ Polk County - plus disposal fee, plus mileage beyond 5-mile radius fro		
special services for employee/truck). Mileage fee will apply only to loa landfill.	ads hauled directly to a location	\$60 mileage fee
(b) Rental		
Per day after first 4 days (96 hours)	\$13.25	\$13.25
Monthly rental	\$132.10	\$132.10
Delivery fee - occasional or first time use	\$42.65	\$42.65
13) DROP BOX SERVICE - CUSTOMER SUPPLIED BOX / COMPACTED IN	MATERIAL	
Service consists of hauling. Disposal and mileage are additional.  Minimum haul charge (covers the first 25 yards) Includes 70 minute have the first 25 yards.		
at special service rate.	\$260.45	\$260.45
Each additional yard	\$10.45	\$10.45
+ Plus disposal cost multiplied by 1.13 plus mileage		
<ul> <li>Fits disposal cost multiplied by 1.13 plus finleage</li> <li>Mileage is charged beyond 5-mile radius from base station (see speciemployee/truck).</li> </ul>	ial services for Varies by customer's location	\$60 mileage fee
Inaccessible compactor - see item 20 (n) Special Services (Janitorial)		tee manage to
14) SPECIAL SERVICES NOT LISTED		
Collector will charge the reasonable cost of collection and disposal.		
Charge to be related to a similar schedule fee where possible.		
15) Cart Fees		
Exchange Fee: Charge that applies if customer switches service whic to be picked up, redelivered or returned. i.e. Cart Cleaning or switchin		
Single cart	\$18.60	\$18.60
Multiple carts	\$30.95	\$30.95
Delivery Fee: Charge that applies if established customer adds additional mixed organics cart during the summer.	onal service. i.e.	
Single cart	\$18.60	\$18.60
Multiple carts	\$30.95	\$30.95
Redelivery Fee: Charge that applies if customer becomes delinquent and they want to resume service and have carts redelivered.	and carts are brought in	
Single cart	\$18.60	\$18.60
Multiple carts	\$30.95	\$30.95
16) Late Fee (Formally Service Interruption Fee)		
Flat fee will be charged after 60 days of non-payment.	\$28.05	\$28.05
17) NSF & INTEREST CHARGES		
Fee is based upon regulated allowance for such penalty.		
18) BANKRUPTCY		

## 18) BANKRUPTCY

Service provided. One month advance payment required for residential and commercial service. Payment is due at delivery of service for industrial service.

## 19) VACATION CREDIT

There will be a pro-rated credit allowed on the regular monthly charge for service which is canceled for three weeks or more, when Franchisee is notified in advance of vacation. No credit will be allowed for service which is canceled for less than three weeks. If a three week vacation occurs within a five week month, 1/2 month credit will be issued. Customer may receive credit no more than twice annually.

		City of Salem Proposed	Monthly Rates 1-1-2021
PE O	F SERVICE	Marion	Polk
SPE	CIAL SERVICES AND FEES		
All o	ther services that may be requested from Franchisees that are not covered in items 1-19		
	d above.		
(a)	Appliances:		
` '	Service fee for large appliances.	\$18.40	\$18.40
+	Plus cost for Freon removal plus hourly labor to remove.		
(b)	Bathtub/Sink/Toilet: Fiberglass tub/shower	<b>C40.50</b>	<b>#40.50</b>
	Cast iron tub/shower	\$13.50	\$13.50
	Sink/toilet	\$ negotiable \$11.55	\$ negotiable \$11.55
	Double sinks	\$ negotiable	\$ negotiable
	One Patterine	,	,
(C)	Car Batteries:  Return to place of purchase. Call recycle hotline 503-390-4000 for drop off locations		
	For Franchisees to pick up at curb.	\$11.55	\$11.55
(4)	Carpets:	<b>411100</b>	ψ11.00
(u)	Wet/dry	\$ negotiable	\$ negotiable
(0)	Christmas Trees:	ψ riegotiable	ψ riegoliable
(6)	Up to 8 feet (no tinsel or flocked trees accepted).	\$11.05	\$11.05
		ψ11.00	Ψ11.00
` '	Front/Rear Load:	<b>CO 4 70</b>	PO 4.70
	Lock & bar charge: one time charge.	\$34.70	\$34.70
(g)	Hot Water Heaters (high / low range):		
	Low	\$12.30	\$12.30
	High	\$18.40	\$18.40
(h)	Low Income Disabled Discount:		
	Discount to persons meeting Salem City water/sewer assistance program criteria.		
	Franchisee may forward customer name and address to MVGRA for City verification.	10%	10%
(I)	Premium Service:		
	Premium Service: Additional charge per cart per month, weekly collection at the house up to 300ft (if over 300ft special services: hourly fee applies). Carts must be accessible with clear and unobstructed access so Franchisee can operate automated equipment. Franchisee may		
	request damage waiver form.	\$7.90	\$7.90
(j)	Recycling:		
	Franchisees retain bin ownership.  Franchisees will provide one (1) replacement bin upon damage or loss; subsequent bins will		
	be charged per unit.		
	Customers must return bin to Franchisee or leave for next tenant upon moving to new		•
	location.	\$11.55	\$11.55
(k)	Carts:  Rental for solid waste and mixed organics cart when not in service per month.		
	Customer must request credit in advance of vacation. Customer must notify Franchisee of		
	intent to resume service.	\$2.25	\$2.25
(I)	Sharps Containers:		
	Franchisee will credit towards current residential medical rate (one-time only) for customer		
	that initially purchased an alien receptacle. Thereafter, Franchisee will provide receptacle at current rate for new service.	\$4.00	\$4.00
/m\	Special Items:	*	*****
(111)	Rates are disposal only, must add hourly labor as calculated in item 20 (n).		
	I. Large furniture (couch, love seat, dresser, etc.)	\$29.00	\$29.00
	ii. Small furniture (armchair) high/low range:		
	Low	\$11.55	\$11.55
	High	\$29.00	\$29.00
	iii. Hide-a-bed	\$29.00	\$29.00
	iv. Table & 3-4 chairs v. Mattresses:	\$23.10	\$23.10
	v. Mattresses.  Twin mattress	\$9.25	\$9.25
	Twin hox spring	\$8.10	\$8.10
	Double/queen mattress	\$11.55	\$11.55
	Double/queen box spring	\$11.55	\$11.55
	King mattress	\$17.35	\$17.35

PE OF SERVICE	Marion	Polk		
vi. Electronic Waste:		•		
PC, Monitor or Laptop	\$5.80	\$5.80		
TV - under 20"	\$15.05	\$15.05		
TV - 21" to 32"	\$20.80	\$20.80		
TV - Larger than 32" (1 Person)	\$26.60	\$26.60		
TV - In cabinet (\$15.00 Base plus hourly special service rate)	\$17.35	\$17.35		
Microwave (high / low range):				
Low	\$5.80	\$5.80		
High	\$11.55	\$11.55		
(n) Special Services (Miscellaneous Junk Removal, Janitorial14)				
¼ hour =	\$38.20	\$38.20		
½ hour =	\$76.35	\$76.35		
3⁄4 hour =	\$114.55	\$114.55		
1 hour =	\$152.75	\$152.75		
Per minute charge	\$2.55	\$2.55		
+ Plus disposal costs				
a. Per truck per hour; 1-person	\$152.75	\$152.75		
b. Per truck per hour; 2-person	\$208.30	\$208.30		
Additional disposal charge per yard	\$13.00	\$10.60		
(Salem/Polk Co. Based upon .034 per lb. @ avg. 300 lbs. yard) (Salem/Marion Co. upon .044 per lb. @ avg. 300 lbs. yard)	Based			
(o) Temporary Containers:				
Delivery fee - Restarts, temporary or first time user	\$34.35	\$34.35		
(p) Tires:				
Passenger without rims	\$6.95	\$6.95		
Passenger with rims	\$9.25	\$9.25		
Truck without rims	\$16.20	\$16.20		
Truck with rims	\$27.80	\$27.80		
Tractor - falls under item 20 (n) - Special Services (Janitorial).				

## Footnotes

- 1) Carts The Franchisee shall supply carts and bins as part of service price. Customers will not place larger items or overfill the cart such that the lid cannot close properly. Carts shall be placed at curb or street edge with clear automated access within manageable reach from the street on service day. Maximum weight limits are: 180 lbs. 95 gal., 120 lbs. 65 gal., 60 lbs. 35 gal., 40 lbs. 20 gal. Customers shall not place hazardous chemicals; paints; corrosive materials: hot ashes and dirt/rocks into the roll cart.
- 20 gallon solid waste cart service without mixed organics This service is only offered to those customers that regularly recycle acceptable curbside items.
- 3) Mixed recycling The process where two or more recyclable materials are collected together (i.e., not separated), in the combination of recyclable materials allowed by the director.
- 4) Mixed organics Compostable material as defined by SRC 47.020(e); includes yard debris, food waste and food soiled paper when source separated for composting but does not include food soiled paper containing plastic or any other material that inhibits controlled biological decomposition.
- 5) Extra Solid waste in excess of existing service package size.
- 6) Senior citizen / disabled head of household residential discount must meet following criteria:

Apply for and be approved for City of Salem Wastewater Rate Assistance Program. Customer must provide proof of approved status on Wastewater Rate Assistance Program. Once approved, 10% discount is applied to entire residential service package.

- 7) Damaged carts Due to noncompliance with the recommended usage of carts (see footnote1), carts may be replaced at a cost to the customer. If damage is caused by fire; theft; flood or other circumstances, carts may be replaced through customers' homeowners insurance or by the Franchisee.
- 8) Residential Hardship A residential customer may qualify for a residential hardship provided the tenant(s), caregiver(s) or any other capable family members are physically unable to move a solid waste receptacle to curbside for pick up. If the hardship is not readily evident to the Franchisee, supporting evidence provided by the customer to the Franchisee is inconclusive, or if the Franchisee believes that a hardship does not exist, the City of Salem may, at the request of the Franchisee or customer, investigate the hardship and render a decision. Must provide adequate accessibility13 for collection vehicles.

Polk

TYPE OF SERVICE Marion

- Sharps Container DEQ approved rigid plastic receptacle for residential infectious waste as defined in ORS 459.386 and 459.387.
- 10) Multi-Family complexes 4 or more single family dwelling structures (SFD). If owner has multiple duplexes or triplexes clustered together they may request multi-family services.
- 11) Contamination consists of depositing materials in the designated recycle or yard mixed organics carts that are not compatible for recycling and that requires contaminated recyclable material to be disposed as solid waste.
- 12) Base station Franchisees' main office. Locations vary between franchise routes.
- 13) Accessible Receptacle(s) must be located in single location with acceptable vehicle turning radius and adequate drive-up access. There must be no tree limbs adjacent to receptacle(s), and it must be accessible without manual movement.
- 14) Janitorial Collection of solid waste or recyclable materials that require additional handling by the Franchisee, i.e., removal from yard or building. This service may also include driver/truck time for additional mileage not previously included in established rates.
- 15) Food Waste Waste from meats, fish, shellfish, grains, fruits and vegetables, which attends or results from the storage, preparation, cooking, handling, selling or serving of food for human consumption. Food waste includes, but is not limited to, excess, spoiled or unusable food or dairy products, meats, fish, shellfish, grains, fruits, vegetables, breads and dough, incidental amounts of edible oils, and organic waste from food processing. Food waste does not include large amounts of oils and meats which are collected for rendering, fuel production or other reuse applications. Food waste does not include dead animals not intended for human consumption or animal excrement.
- 16) Food soiled paper Paper products that have been in contact with food or food waste to the degree that they would not be able to be recycled into new paper products. Food soiled paper includes, but is not limited to, used paper table covers, used napkins, pizza boxes, coffee filters and waxy corrugated cardboard. Food soiled paper does not include unsoiled cardboard, paperboard, newspaper or office paper.