

United
Way



United Way of the
Mid-Willamette Valley
UnitedWayMWV.org

MOBILE CRISIS RESPONSE UNIT

MARION COUNTY | POLK COUNTY | YAMHILL COUNTY



SUMMARY

YOUR UNITED WAY:

Perhaps you've noticed, but, we've changed the way we do business here. Over the last two years, we've taken major steps toward each of our focus areas; developing housing for all, strengthening children and families, building community capacity and meeting basic needs.

Working closely with our social service partners we're proposing an innovative community-based public safety system to provide mental health first response for crises involving mental illness, homelessness, and addiction.

The CAHOOTS model has been in the spotlight recently as our nation struggles to re-imagine public safety. Using this model as a guide, we seek to create a program that mobilizes a two-person team consisting of a medic (a nurse, paramedic, or EMT) and a crisis worker who has substantial training and experience in navigating the social service network in our community.

GOALS & OBJECTIVES:

The goals and objectives to address the community's needs include the following:

- Improved access to social service network for community members at large.
Key Benefit: significant increase in public health and safety.
- Improved access to care in tandem with existing emergency services
Key Benefit: robust and comprehensive care for a broad range of non-criminal crises, including homelessness, intoxication, disorientation, substance abuse and mental illness problems, and dispute resolution.
- Reduced non-emergent interactions
Key Benefit: reduced strain on law enforcement and emergency response teams.
- Improved outcomes to address causes of homelessness
Key Benefit: Reliable, integrated program that supports access to housing, mental health and addiction services and other front-line social interventions.



COMMUNITY RESPONSE UNITED (CRU)

THE BASICS:

According to ARCHES Coordinated Entry data, 949 persons, have been identified as unsheltered in Salem in the last 6 months. 465 are female; 246 have minor child; 94 are veterans. It is no surprise that this issue has reached crisis level proportions. One aspect of how this crisis affects our community is the strain on law enforcement and emergency medical services. On average, individuals who are homeless visit Salem ER 5-15 times per year; at an average cost of \$5K per visit.

Modeled after the CAHOOTS program in Eugene, our plan will retrofit a 3/4 ton service van into a mobile crisis response unit. We will employ two part-time EMT staff members to compliment the volunteer practitioners provided by Alluvium. Our community partners, Mid-Willamette Valley Community Action Agency will provide two full-time staff to serve as the crisis worker in addition to tracking outcomes through ARCHES.

KEY ELEMENTS:

- One van operating 11 hours per day at highest need times Monday-Saturday with two staff per shift – one crisis worker and one Basic EMT
- Calls routed through City of Salem 911 system via non-emergency lines
- Services are voluntary, free, confidential and include: crisis counseling, suicide prevention, conflict resolution and mediation, welfare checks, substance abuse, first aid and non-emergency care, housing assistance, resource connection and referrals, transportation to services
- May deescalate and address, or may transport to service providers, or shelter

PERSONNEL

QUALIFIED MENTAL HEALTH PROFESSIONAL

GENERAL DESCRIPTION

This position is primarily located at United Way, in support of Community Response United medical van. The QMHP will provide screenings, mental health / drug and alcohol/traumatic brain injury assessments, intakes and Peer Support to clients in the community at large.

The QMHP will work collaboratively with the other program staff and other community partners, to provide the necessary supports and advocacy to encourage successful outcomes for by using a client centered, trauma informed approach; will be responsible for establishing and maintaining relationships within social service networks; will be responsible for data tracking and compiling of reports.

The staff member in this position must be able to accommodate a flexible work schedule, including occasional overtime and crisis response during nighttime hours.

QUALIFICATIONS:

Experience: mental health, 2 years (Preferred)

License: LMSW, or QMHP, or LPC/i, or LMFT/a (Preferred)

EXPERIENCED EMT

GENERAL DESCRIPTION

The primary responsibility of the position is to provide overall health evaluation and basic first aid as needed. This is a non-ambulance position, located with United Way.

The EMT will work collaboratively with the other program staff and other community partners, to provide the necessary supports and advocacy to encourage successful outcomes for by using a client centered, trauma informed approach; will be responsible for establishing and maintaining relationships within social service networks; will be responsible for data tracking and compiling of reports.

The staff member in this position must be able to accommodate a flexible work schedule, including occasional overtime and crisis response during nighttime hours.

QUALIFICATIONS:

Experience: 2 years

License: Oregon EMT, current ODL

COMMUNITY RESPONSE UNITED (CRU)

**INNOVATIVE, ADAPTIVE
PHILANTHROPY.**

LIVE UNITED

PILOT BUDGET:

PERSONNEL	Wage	Fringe	Total
EMT 1	\$43,920.00	\$15,372.00	\$59,292.00
EMT 2	\$43,920.00	\$15,372.00	\$59,292.00
QMHP 1	\$53,680.00	\$18,788.00	\$72,468.00
QMHP 2	\$53,680.00	\$18,788.00	\$72,468.00
Over Time Pool	\$17,118.00	\$5,991.30	\$23,109.30
TOTAL PERSONNEL	\$212,318.00	\$74,311.30	\$286,629.30

OPERATING EXPENSES	Total
Vehicle Maintenance	\$7,500.00
Supplies (Vehicle & gear)	\$1,500.00
Storage / Facility	\$2,500.00
Trainings	\$6,000.00
Marketing	\$5,000.00
Telephone	\$1,500.00
Travel & Insurance	\$12,000.00
Data Collection	\$2,500.00
Equipment	\$4,000.00
IT Expense	\$8,500.00
Contingency	\$30,000.00
Office Supplies	\$3,500.00
TOTAL OPERATING	\$84,500.00

ADMINISTRATION	\$40,000.00
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VAN	
2019 Ford Transit	\$28,000.00
Retrofit for service	\$20,000.00
Graphic wrap	\$5,000.00
TOTAL VEHICLE	\$28,000.00

TOTAL EXPENSES	\$439,129.30
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TOGETHER, WE CAN DO MORE

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