

City of Salem
Retail Water Utility Service Fees and Charges

Water billings for retail customers include a base charge and a volume charge for the amount of water consumed. Base charges have three components: billing, water meter per connection, and public fire protection. The billing charge is a flat rate per invoice. The meter and public fire protection charges are based on the size of the water meter. Volume rates are charged per hundred cubic feet (ccf) which equals 748 gallons. Rates are established for each customer class and area based on service characteristics. The following table lists water rates for retail customers located inside and outside of the Salem city limits. Rates listed will appear on bills dated on or after February 1 of each year identified below and shall be applied to all accounts on a monthly basis. The City of Salem charges a five percent franchise fee on services to customers in Salem city limits.

Effective Dates:	Inside Salem - Retail		Outside City - Retail ⁽¹⁾	
	1/1/2021	1/1/2022	1/1/2021	1/1/2022

Water Service Charges

Base Charge (by meter size per connection) ⁽²⁾

5/8 - 3/4 inch meter	\$	11.72	\$	12.07	\$	12.62	\$	13.00
1 inch meter		15.87		16.35		17.08		17.59
1.5 inch meter		27.49		28.31		29.57		30.46
2 inch meter		41.44		42.68		44.56		45.90
3 inch meter		78.61		80.97		84.52		87.06
4 inch meter		120.44		124.05		129.48		133.36
6 inch meter		236.61		243.71		254.37		262.00
8 inch meter		817.48		842.00		878.81		905.17
10 inch meter		1,282.19		1,320.66		1,378.37		1,419.72

Volume Rate (by customer class per ccf)

Single Family Residential	(3)	\$ 2.62	\$	2.70	\$	3.11	\$	3.20
Multifamily (individually metered)		2.62		2.70		3.11		3.20
Multifamily (shared meter)		2.20		2.27		2.60		2.68
Irrigation		3.54		3.65		4.32		4.45
Commercial (including Fire)	(4)	2.31		2.38		2.72		2.80
Public		2.50		2.58		2.97		3.06
Institutional	(5)	2.14		2.20		NA		NA
Industrial	(5)	1.58		1.63		NA		NA

Water Fill Stations (per 400 gallons)	\$0.75	\$0.75	NA	NA
---------------------------------------	--------	--------	----	----

- (1) Customers outside Salem city limits who may or may not be on septic systems and receive City water are assessed a 7.5% surcharge and are billed as retail customers of the City of Salem. This includes customers in Jan Ree and Eola-Chatnicka as well as other unincorporated areas.
- (2) Accounts with compound meters will be charged the base fee associated with the size of meter for the head that has measured more than half of the water consumed in the prior calendar year.
- (3) A \$10 credit will be offered as an incentive to residential customers who are selected and agree to participate in the City's lead and copper sampling program. This credit will be applied to the customer's account each time a sample is taken.
- (4) A fee for private fire protection service is applied monthly to identified accounts inside Salem city limits at a flat rate of \$2.00 per inch of diameter of main connection. These customers have automatic sprinkler systems, private fire hydrants, and standpipes for fire protection. Water is to be used only for the extinguishing of fires and flushing necessary for proper maintenance of fire protection equipment. The Director of Public Works may require a meter to protect against surreptitious use of water; and in such cases, the monthly minimum charge shall be applied in accordance with the size of the meter installed as listed above. Fire accounts must remain active and may revert to the property owner.
- (5) Industrial water customers use water for a process and are generally located in the lowest pressure zone. They may or may not have industrial wastewater flows. Institutional water customers use water similar to public customers, but their wastewater flows are measured and monitored like industrial customers.

Rates charged for wastewater collection and processing are based on service area and customer classification. A base charge is assessed per wastewater connection and a volume rate is applied per hundred cubic feet (ccf) of average water consumption of two or more readings on or after November 1. The wastewater volume for each account not separately measured is established annually and shall be calculated on the average measurable water consumption using two or more meter readings on or after November 1. Commercial customers using an average of more than 10,000 cubic feet (cf) of water per month may install, at the customer's expense, a separate meter to measure water used in a production process or for irrigation which does not flow through to the wastewater collection system. Rates listed will appear on bills dated on or after February 1 of each year identified below and shall be applied to all accounts on a monthly basis. The City of Salem charges a five percent franchise fee on services to customers in Salem.

Effective Dates:	Inside Salem - Retail		Outside City - Retail ⁽⁴⁾	
	1/1/2021	1/1/2022	1/1/2021	1/1/2022

Wastewater Service Charges

Single Family Residential					
Base charge (per account)	\$	15.46	\$ 15.92	\$ 16.82	\$ 17.32
Volume (per ccf)		3.71	3.82	4.04	4.16
Without measurable water consumption (wastewater volume at 5 ccf)		34.01	35.02	37.02	38.12
New (without history; wastewater volume at 6 ccf)	(1)	37.72	38.84	41.06	42.28
Vacant (wastewater volume at 0.5 ccf)		17.32	17.83	18.84	19.40
Utility Rate Relief Program	(2)	(20.08)	(20.35)	(10.09)	(10.39)
Multifamily					
Base charge - Duplex (per account)		16.78	17.28	18.25	18.80
Base charge - Triplex (per account)		18.10	18.64	19.68	20.27
Base charge - Fourplex (per account)		19.42	20.00	21.13	21.76
Base charge - Fiveplex (per account)		20.72	21.34	22.56	23.24
Add the following to base charge for each unit over five		1.32	1.36	1.43	1.47
Volume rate (per ccf)		3.71	3.82	4.04	4.16
New or without measurable water consumption (Base charge by units plus wastewater volume at 5 ccf per unit)	(1)				
Commercial/Public					
Base charge (per account)		23.12	23.81	25.16	25.91
Volume rate (per ccf)		5.09	5.24	5.54	5.71
New (Base charge plus volume (ccf) equal to like business)	(1)				
Significant Industrial Users (3)					
Industrial Base Charge (per account)		2,072.88	2,135.07		
Institutional Base Charge (per account)		1,161.83	1,196.68		
Flow (per million gallons)		3,502.33	3,607.40		
Biochemical Oxygen Demand (per 1000 lbs)		366.57	377.57		
Total Suspended Solids (per 1000 lbs)		260.60	268.42		

(1) Wastewater volumes for new accounts without history are set as indicated and may be adjusted upon the customer's request, based on actual usage after a minimum of two full billing cycles.

(2) The Utility Rate Relief Program provides a discount for qualifying elderly or disabled customers that have a gross household income equal to or less than 60 percent of Oregon median income. The discount for wastewater represents 60 percent of the wastewater base fee. Discounts for customers inside Salem city limits also include 100 percent of both the City Operations Fee and the Streetlight Fee. Customers outside Salem city limits are not billed for the City Operations or Streetlight Fees. The program is limited to single-family residential utility accounts and one discount per household may be approved. To qualify customers must complete the application process. Once approved for the program, the discount will begin on the next utility bill.

(3) Industrial and institutional customers considered to be Significant Industrial Users (SIUs) have high effluent flows, high loadings - based on measured levels of solids and oxygen demand, or the ability to negatively impact the treatment facility. SIUs are identified when connected to the wastewater collection system and require regular monitoring under federal regulations for the strength and quantity of effluent discharged.

(4) Administration fees are collected by the City of Salem, based on a contractual agreement with Marion County Board of Commissioners, for the East Salem Service District, Jan Ree, and Labish Village Sewage and Drainage District.

Jan Ree

Single Family Residential - \$.60 per month

Multifamily Residential (per unit) - \$.50 per month

Commercial/Public (per account) - \$.60 plus \$.05 per ccf of wastewater in excess of 8 ccf per month

Labish Village Sewage and Drainage District

Single Family Residential - \$3.00 per month

Rates listed will appear on bills dated on or after February 1 of each year identified below and shall be applied to all accounts on a monthly basis. The City of Salem charges a five percent franchise fee on services to customers in Salem city limits.

Stormwater Service Charges

The City of Salem provides stormwater services to customers within the Salem city limits. Stormwater service fees have two components: a base charge per account and an impervious area charge. Total impervious area is converted to Equivalent Dwelling Units (EDU), and one EDU is equal to 3,000 square feet of impervious area. Residential tiers are established based on the impervious area contained in the building footprint while other customer classes measure total impervious area. In cases where multiple accounts serve one parcel, one of the accounts may be charged the stormwater service fee for the full parcel. Rates and charges are effective for bills dated on or after February 1 of each year identified below and shall be applied to all accounts on a monthly basis.

	Effective Dates:	1/1/2021	1/1/2022
Base Charge (per account)		\$ 11.64	\$ 12.22
Single Family Residential Impervious Area rate (based on tier)	(1)		
Tier 1 (less than or equal to 1,330 square feet)		5.59	5.87
Tier 2 (greater than 1,330 but less than 2,900 square feet)		6.38	6.70
Tier 3 (greater than or equal to 2,900 square feet)		7.18	7.54
Impervious Area rate for all other classifications (based on total area)	(2)		
per EDU (3,000 square feet of impervious area)		6.38	6.70

(1) Impervious areas include rooftops, driveways, sidewalks, paved parking areas, and compacted gravel or dirt. For single family residential properties, tiers are based on building footprints only. On average, single family properties in Salem have 700 square feet of impervious area in addition to the building footprint.

(2) Impervious areas are individually measured for the following customer classifications: multifamily, irrigation, commercial, public, institutional, industrial, fire, and wholesale. One equivalent dwelling unit (EDU) is equal to 3,000 square feet of impervious area.

Backflow Prevention Program

The City of Salem is required to manage a testing program to protect the drinking water system from potential sources of contamination through the installation and testing of backflow prevention assemblies. *Oregon Administrative Rules 333-061-070* and *Salem Revised Code 72.190* require a backflow prevention assembly be installed on residential and commercial water services that have the potential to contaminate the City's water system. Certain businesses and homes with irrigation systems are required to have backflow assemblies. These assemblies are required to be tested on an annual basis to ensure proper function. The property owner is responsible for the installation, maintenance, repair, and replacement of each backflow assembly. If the property owner fails to comply with backflow assembly requirements, water service may be disconnected. The utility account holder may be assessed fees associated with the property owner's failure to comply. The City of Salem is required to maintain proof of compliance. Rates and charges are effective for billing cycles beginning on or after February 1 of each year identified below and shall be applied to all accounts on a monthly basis.

	Effective Dates:	1/1/2021	1/1/2022
Backflow Prevention Fee		\$ 1.50	\$ 1.50

Septic Waste Disposal Fee

	Effective Dates:	1/1/2021	1/1/2022
Discharge Fee for Septic Waste (per gallon)		\$ 0.12	\$ 0.12

Hauled Waste Disposal Fees

	Effective Dates:	1/1/2021	1/1/2022
Leachate (per gallon)		\$ 0.03	\$ 0.03
Domestic waste sludge (per gallon)		\$ 0.06	\$ 0.06
Food waste and Fats, Oils, Grease (FOG) (per gallon)		\$ 0.05	\$ 0.05

City of Salem
Wholesale Water Utility Service Fees and Charges

Water billings for wholesale customers include a base charge and a volume charge for the amount of water consumed. Base charges have three components: billing, water meter per connection, and public fire protection. The billing charge is a flat rate per invoice. Meter and public fire protection charges are based on the size of the water meter. Volume rates are charged per hundred cubic feet (ccf) which equals 748 gallons. The following table lists rates for each wholesale service area. Rates listed will appear on bills dated on or after February 1 of each year identified below and shall be applied to all accounts on a monthly basis.

Effective Dates:

1/1/2021	1/1/2022
----------	----------

Water Service Charges

City of Turner

Base charge (by meter size per connection)

5/8 - 3/4 inch meter	\$ 5.88	\$ 6.06
1 inch meter	7.73	7.96
1.5 inch meter	10.85	11.18
2 inch meter	14.98	15.43
3 inch meter	24.92	25.67
4 inch meter	37.44	38.56
6 inch meter	68.39	70.44
8 inch meter	217.30	223.82
10 inch meter	366.98	377.99
Volume rate (per ccf)	1.08	1.11

East Salem Water District

Base charge (by meter size per connection)

5/8 - 3/4 inch meter	\$ 6.32	\$ 6.51
1 inch meter	8.30	8.55
1.5 inch meter	11.66	12.01
2 inch meter	16.09	16.57
3 inch meter	26.76	27.56
4 inch meter	40.20	41.41
6 inch meter	73.44	75.64
8 inch meter	233.43	240.43
10 inch meter	393.96	405.78
Volume rate (per ccf)	1.27	1.31

Orchard Heights

Base charge (by meter size per connection)

5/8 - 3/4 inch meter	\$ 12.62	\$ 13.00
1 inch meter	17.08	17.59
1.5 inch meter	29.57	30.46
2 inch meter	44.56	45.90
3 inch meter	84.52	87.06
4 inch meter	129.48	133.36
6 inch meter	254.37	262.00
8 inch meter	878.81	905.17
10 inch meter	1,378.37	1,419.72
Volume rate (per ccf)	3.14	3.23

City of Stayton and City of Aumsville (per ccf) emergency only	\$ 0.79	\$ 0.82
City of Keizer (per ccf) emergency only	1.27	1.31

Rates charged for wastewater collection and processing are based on service area and customer classification. A base charge is assessed per wastewater connection and a volume rate is applied per hundred cubic feet (ccf) of average water consumption of two or more readings on or after November 1. The wastewater volume for each account not separately measured is established annually and shall be calculated on the average measurable water consumption using two or more meter readings on or after November 1. Commercial customers using an average of more than 10,000 cubic feet (cf) of water per month may install, at the customer's expense, a separate meter to measure water used in a production process or for irrigation which does not flow through to the wastewater collection system. Rates listed will appear on bills dated on or after February 1 of each year identified below and shall be applied to all accounts on a monthly basis. The City of Salem charges a five percent franchise fee on services to customers in Salem city limits.

Wastewater Service Charges

	Effective Dates:	
	1/1/2021	1/1/2022
Turner Service Area (Wholesale)		
Billing (per invoice)	\$ 2.31	\$ 2.38
Volume (per ccf)	3.72	3.83
Keizer Service Area (Retail by Customer Class)		
Single Family Residential		
Base charge (per account)	13.45	13.85
Volume rate (per ccf)	3.75	3.86
Without measurable water consumption (wastewater volume at 5 ccf)	32.20	33.15
New (without history; wastewater volume at 6 ccf)	35.95	37.01
Vacant (wastewater volume at 0.5 ccf)	15.33	15.78
Utility Rate Relief Program Base Charge (per account)	(1) (10.09)	(10.39)
Multifamily		
Base charge - Duplex (per account)	14.80	15.24
Base charge - Triplex (per account)	16.14	16.62
Base charge - Fourplex (per account)	17.49	18.01
Base charge - Fiveplex (per account)	18.84	19.41
Add the following to base charge for each unit over five	1.35	1.39
Volume rate (per ccf)	3.75	3.86
New or without measurable water consumption (Base charge by units plus wastewater volume at 5 ccf per unit)	(2)	
Commercial/Public		
Base charge (per account)	21.34	21.98
Volume rate (per ccf)	5.15	5.30
New or without measurable water consumption (Base charge plus volume (ccf) equal to like business)		

(1) The Utility Rate Relief Program provides a discount for qualifying elderly or disabled customers that have a gross household income equal to or less than 60 percent of Oregon median income. The discount represents 60 percent of the wastewater base rate on each utility bill. The program is limited to single-family residential utility accounts and one discount per household may be approved. To qualify, customers must complete the application process. Once approved for the program the discount will begin on the next utility bill.

(2) Wastewater volumes for new accounts without history are set as indicated and may be adjusted upon the customer's request, based on actual usage after a minimum of two full billing cycles.