

City of Salem Sidewalk Rehabilitation Program

Criteria for Identifying Priority Sidewalk Repair Locations

March 2018

Policy

As long as program funds exist, the City of Salem will emphasize the systematic repair of curb ramps and sidewalks in how it assigns its dedicated sidewalk repair team and contractor resources, following the priorities as assigned by the Americans with Disabilities Act. Those priorities in order of response are:

- 1) A complaint from a person with disabilities;
- 2) Any facilities altered since 1992;
- 3) Critical ADA Routes as determined through a Title VI process;
- 4) State and Local Government offices and facilities;
- 5) Transportation corridors;
- 6) Places of public accommodation;
- 7) Local streets.

In order for a sidewalk repair request that is lower in priority as stated above to be addressed by City or contractor forces, it must be a location that is in such a state of disrepair as to be a significant hazard to pedestrians, as determined by Public Works staff; and must meet one or more of the following criteria:

- Repair location is located in an area having a high volume of pedestrians, such as a school, park, commercial district, church, community center, government center, library, university, major transit center/stop, or other similar activity center.
- Repair location is located in an area having a concentration of special needs pedestrians, such as a senior center, retirement home/facility, medical campus, physical rehabilitation/training center, or other similar activity center.
- Location has a history of reported trips and falls, has experienced a recent injury accident, has been recommended for repair by the City's Risk Manager, or is impassable to all pedestrians.

Practice

Public Works will continue to use its dedicated Sidewalk Rehabilitation Team and contractor-of-record to achieve a high-volume, cost effective level of productivity in planned sidewalk repairs. The Sidewalk Response Team will perform repairs to sidewalk locations deemed to be impassable to pedestrians with emphasis on the above criteria, as well as the age of the report, and will mitigate prioritized locations neighborhood by neighborhood. The Utility Concrete Repair Team, its normal priority to repair utility trench cuts, will spend additional time performing priority sidewalk repair requests that meet the above criteria as scheduling and funding permit. Staff will continue to perform citywide sidewalk grind and patch repairs as resources are available.