1	Attachment 1				
2	ORDINANCE BILL NO. 3-17				
3	AN ORDINANCE RELATING TO VEHICLES FOR HIRE; AMENDING SRC 30.001 AND				
4	SRC 30.005; REPEALING SRC 30.700 through 30.725; SRC 30.740; SRC 30.745; SRC				
5	30.800; SRC 30.805; SRC 30.810; and SRC 30.820; CREATING NEW PROVISIONS SRC				
6	30.700; SRC 30.705; SRC 30.710; SRC 30.715; SRC 30.720; SRC 30.725; SRC 30.730; SRC				
7	30.735; SRC 30.740; SRC 30.745; SRC 30.750; SRC 30.800; SRC 30.805; SRC 30.810; SRC				
8	30.815; SRC 30.820; SRC 30.825; SRC 30.830; SRC 30.835; SRC 30.840; and SRC 30.845;				
9	RENUMBERING SRC 30.730; SRC 30.735; SRC 30.750; SRC 30.815; and SRC 30.825.				
10	The City of Salem ordains as follows:				
11	Section 1. Findings.				
12	The City has interest in promoting and augmenting the transportation infrastructure of the				
13	City of Salem. Ride-sharing programs utilizing digital based platforms, known as transportation				
14	network companies, have become an increasingly important method for persons to move about in				
15	other cities in Oregon. Enabling transportation network companies to operate in Salem will				
16	increase mobility, lessen traffic and supplement the existing public transportation system. The				
17	City has an interest in keeping users of transportation network companies physically safe and				
18	protect them from predatory business practices.				
19	Section 2. SRC 30.001 is amended to read as follows:				
20	<b>30.001. Purpose.</b> Protective business and vocational licenses and the regulations created by this				
21	Chapter are intended to establish a means to protect public health, safety, and welfare. Nothing				
22	contained in this chapter is intended or shall be construed to create any liability on the part of the				
23	City or its employees for any injury or damage related to any provisions of this chapter, or by				
24	reason or in consequence of any act or omission in connection with the implementation or				
25	enforcement of this chapter on the part of the City or its employees.				
26	Section 3. SRC 30.005 is amended to read as follows:				
27	30.005. Definitions. Except as the context otherwise specifically requires, as used in this				
28	Chapter, the following mean:				
29	(a) Annual or annually: Beginning on January 1 and ending on December 31 of any				
30	calendar year.				

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I	program neid or presented at any privately-owned premises, where an admission fee or			
2	other form of consideration is charged or required, but not including any such event			
3	occurring at a premises operated as a business for such activities where the activity is			
4	occurring in the course of its regular schedule of events or where the occupancy or use of			
5	the premises for such events has been previously approved by the City of Salem.			
6	(zbb) Street vendor: Any person who travels from street to street upon public sidewalks			
7	in a commercial zone carrying, conveying, or transporting goods and offering and			
8	exposing the same for sale from a mobile type device such as a pushcart or similar			
9	conveyance.			
10	(cc) Taxi Company: Any person operating one or more vehicles for hire, other than as a			
11	driver, regardless of the legal form of the entity and regardless of whether the taxis so			
12	operated are owned by the company, or leased, or owned by individual members of an			
13	entity. Taxi Companies do not include transportation network companies.			
14	(aadd) Taxicab: A vehicle for hire, other than an ambulance, wheelchair coach,			
15	limousine, or transportation network vehicle.			
16	(bbee) Tourist park: Any lot, tract, or parcel of land operated by a business for the			
17	purposes of furnishing tourist units for a fee or in connection with securing the trade or			
18	patronage of the users thereof. Such definition does not include any park which is owned			
19	and operated by any state, county, or city government or any agency thereof.			
20	(eeff) Tourist unit: Any place in a tourist park which is designed to be used for			
21	temporary habitation by a single family in a camp site or recreational vehicle.			
22	(ddgg) Transportation network: One or more vehicle for hire drivers working as			
23	independent contractors, utilizing a digital dispatch system, and using personal motor			
24	vehicles in the provision of transportation services.			
25	(eehh) Transportation network company or TNC: A person that operates or facilitates a			
26	transportation network.			
27	(ffii) Transportation network vehicle: A personal motor vehicle which is used as a			
28	vehicle for hire and is part of a transportation network.			
29	(ggjj) Transportation services: Providing motor vehicle transportation of persons or			
30	goods for compensation of any kind. However, it does not include transportation			

1	provided by a public or governmental entity, transportation that is regulated entirely by				
2	the state of Oregon or the federal government, or transportation of goods provided by a				
3	person that engages solely in the transportation of goods.				
4	(hhkk) Tree trimmer: A person engaged in the business of trimming, pruning, altering,				
5	removing, or providing tree surgery for trees growing, standing, or located upon any				
6	public street, sidewalk, park, or other public right-of-way, except a person owning a plant				
7	nursery and treating, trimming, pruning, altering, or removing shade trees in stock at such				
8	nursery or at the time of planting the same after sale.				
9	(iill) Vehicle for hire: A motor vehicle used to provide transportation services for				
10	compensation where such services are not operated exclusively over a fixed or defined				
11	route, including taxicabs, wheelchair coaches, and transportation network vehicles.				
12	(jjmm) Vehicle for hire agency: A person engaged in the business of furnishing or				
13	providing one or more vehicles for hire through a digital dispatch system or by any other				
14	means, regardless of whether such business has employees or delivers its services				
15	through independent contractors, including a transportation network company.				
16	(kknn) Vehicle for hire driver: A person who carries on the vocation of driving a vehicle				
17	for hire.				
18	(Hoo) Wheelchair coach: A privately owned motor vehicle for hire, other than an				
19	ambulance, that is constructed or equipped and regularly provided or offered to be				
20	provided, primarily for the nonemergency transportation of persons with severe mobility				
21	limitations.				
22	<b>Section 4.</b> SRC 30.700 through 30.725; SRC 30.740; SRC 30.745; SRC 30.800; SRC 30.805;				
23	SRC 30.810; and SRC 30.820 are repealed.				
24	Section 5. Sections 300.700 through 300.835 are added to and made a part of the Salem Revised				
25	Code, Title III, Chapter 30, as:				
26	30.700 License, Application and Fees				
27	(a) The purpose of SRC 30.700 to 30.765 is to provide for and promote the safety and				
28	welfare of the general public by regulating vehicles for hire within the city of Salem, as				
29	authorized by ORS 221.485 and ORS 221.495.				
30	(b)The City may issue a License to a Taxi Company or TNC if the company				

1	certifies on a form acceptable to the City that it is in compliance with all requirements				
2	of this chapter, including but not limited to driver and insurance requirements,				
3	operating standards, and any other requirements of the code or the City, and actually				
4	meets all applicable standards and requirements.				
5	(c)The City may include conditions, restrictions, or special provisions in the License				
6	related to routes, times of operation, or lighting if necessitated by the vehicles or				
7	operations of the Taxi Company or TNC. The City may waive or lessen the				
8	requirements of this chapter if the type of vehicles or operations of a Taxi Company or				
9	TNC render the requirements unreasonable or unnecessary, in the sole discretion of				
10	the City.				
11	(d)The License issued under this chapter is valid for one year. Any renewal must				
12	be approved by the City prior to the expiration date in order for the Taxi Company or				
13	TNC to continue providing vehicle for hire services within the City.				
14	(e)The application fee shall be based on the number of drivers operating for the				
15	Taxi Company or TNC at the time of the application, and shall be intended to account				
16	for the City's costs in administering the requirements of this chapter. The fee amounts				
17	shall be set by City Council resolution.				
18	(f)The application fee shall be paid to the City at the time of submitting both initial				
19	and renewal License applications.				
20	(g)All Taxi Companies and TNCs must comply with applicable federal, state and				
21	<u>local law.</u>				
22	30.705 Driver Requirements				
23	(a) All drivers shall be at least 21 years of age and shall possess a valid driver's				
24	license, proof of motor vehicle registration, and proof of current automobile liability				
25	insurance that meets the requirements of this chapter and state law.				
26	(b) Every Taxi Company or TNC shall maintain accurate, current records for all				
27	drivers employed by, contracting with, or affiliated with the company, including all				
28	drivers accessing a company's digital network to operate in the City. The records shall				
29	include the driver's name, date of birth, address, social security number, criminal				
30	background check results, driver's license information, motor vehicle registration, and				

1	automobile insurance. These records will be made available to the City promptly on				
2	<u>request.</u>				
3	(c) Prior to permitting a person to operate as a driver, and annually thereafter, the				
4	Taxi Company or TNC shall conduct, or have a qualified third party conduct, a criminal				
5	background check. The criminal background check shall include a search of no less				
6	than seven years of history, unless prohibited by law, in which case the duration of the				
7	search shall be the maximum number of years permitted by law. The criminal				
8	background check shall include local, state, and national criminal history databases and				
9	all accessible sex offender registries. Any person who is on a sex offender registry or				
10	has a record of a felony conviction within the previous seven years may not act as a				
11	driver. A record of a conviction of any of the following within the previous seven years				
12	will also disqualify a person from acting as a driver: crimes involving driving under the				
13	influence of alcohol or controlled substances, sexual offenses, or crimes involving				
14	physical harm or attempted physical harm to a person. The company or its agent shall				
15	maintain records of a criminal background checks for a period of at least two years. For				
16	purposes of this section, the term "conviction" includes convictions, bail forfeitures, and				
17	other final adverse findings.				
18	(d) A Taxi Company or TNC must revoke a driver's authority to operate as a driver				
19	for their company and inform the City if it finds at any time that the standards set forth				
20	in this section are no longer being met by the driver. The company shall only reinstate				
21	a driver upon a finding by the company that all standards are again being met by the				
22	<u>driver.</u>				
23	30.710 Insurance Requirements				
24	(a) For all required insurance, Taxi Companies and TNCs shall provide certificates of				
25	insurance naming the City, its officers, agents, and employees as additional insured				
26	parties and give at least 30 calendar days' notice to the City before a policy is canceled,				
27	expires, or has any reduction in coverage.				
28	(b) Insurance requirements of this section shall be satisfied by insurance issued by a				
29	licensed insurer or an eligible surplus lines insurer in the State of Oregon.				
30	(c) The insurance limits for both TNCs and Taxi Companies are subject to statutory				

1	changes as to maximum limits of liability imposed on municipalities of the State of				
2	Oregon during the permit's term, other statutory changes, or other changes				
3	deemed necessary by the City.				
4	(d) The adequacy of insurance coverage is subject to the review and approval of the				
5	<u>City.</u>				
6	(e) Every Taxi Company and TNC shall maintain continuous, uninterrupted coverage				
7	for the duration of the License and any operations in the City. Any lapse in insurance				
8	coverage, even if it is later backdated by the insurance company, is a violation of this				
9	<u>chapter.</u>				
10	(f) Both Taxi Companies and TNCs shall secure and maintain commercial general				
11	liability insurance with limits of not less than \$1 million per occurrence and \$2 million				
12	aggregate for claims arising out of, but not limited to, bodily injury and property damage				
13	incurred in the course of operating in the City.				
14	(g) Taxi Companies operating any motor vehicles shall secure and maintain				
15	commercial automobile liability insurance covering those vehicles, with a combined				
16	single limit of not less than \$1 million per occurrence for claims arising out of, but not				
17	limited to, bodily injury and property damage incurred in the course of operating in the				
18	<u>City.</u>				
19	(h) TNC Service Periods Defined:				
20	(1) Period 1: The TNC Driver has logged into the App or is otherwise				
21	connected to the TNC's digital network, but has not yet accepted a request for a				
22	ride from a passenger. For example, the App is open and the driver is waiting				
23	for a match.				
24	(2) Period 2: A passenger match has been accepted, but the passenger is not				
25	yet picked up (for example, the driver is on the way to pick up the passenger).				
26	(3) Period 3: The passenger is in the vehicle.				
27	(i) Upon City request or as part of an application, TNCs shall provide proof of current				
28	valid insurance for City approval covering all affiliated TNC Drivers and vehicles for				
29	hire operating for such company and satisfying the minimum requirements of Periods 1,				
30	2, and 3.				

1	(j) All TNCs shall maintain and provide the City with proof of the following				
2	automobile liability coverages:				
3	(1) Primary insurance coverage during Period 1 with minimum liability limits of				
4	\$50,000 per person for death and injury, \$100,000 per incident for death and				
5	injury, and \$25,000 for property damage, plus any other state compulsory				
6	coverage.				
7	(2) Primary insurance coverage during Periods 2 and 3 with minimum liability				
8	limits of \$1 million in combined single limit coverage for death, personal injury				
9	and property damage per incident; and \$1 million in combined single limit				
10	under/uninsured motorist coverage for death, personal injury and property damage				
11	per incident.				
12	(3) The required automobile liability insurance shall specifically recognize the				
13	driver's provision of TNC and vehicle for hire services and shall comply with the				
14	laws of the State of Oregon and/or other applicable governing bodies.				
15	(k) TNC drivers shall be responsible for maintaining all personal automobile liability				
16	insurance required by State law.				
17	30.715 Operational Requirements				
18	(a) TNCs shall maintain records of all trips made by all drivers for at least one year				
19	from the date of the trip. The data may be aggregated and/or anonymized, and shall				
20	include, at minimum, the locations by ZIP code of trip origination and destination,				
21	vehicle miles traveled, trip origination and completion times, trip duration, and passenger				
22	wait times from a driver's acceptance of a request to passenger pick-up. The City may				
23	require a TNC to enter a data sharing agreement in order to receive a License.				
24	(b) All vehicles operating for a TNC or Taxi Company shall be clearly marked as				
25	such and shall include the company name, phone number, and a vehicle identification				
26	number in plain sight. Vehicles operated solely for TNC services shall be clearly				
27	marked as operating for the TNC, although any vehicle marking requirements imposed				
28	by a TNC may apply. The TNC's software application or website shall display for the				
29	passenger the make, model, and license plate number of the TNC vehicle.				
30	(c) TNCs may not accept street hails, and may only accept rides arranged through				

1	a TNC's digital network.
2	(d) Taxi Companies and TNCs shall implement and maintain at all times a zero
3	tolerance policy on the use of drugs or alcohol applicable to all drivers employed by or
4	affiliated with the company while providing vehicle for hire services. Companies shall
5	provide notice of the zero tolerance policy on their website and/or have it clearly
6	displayed in each vehicle. The notice must include contact information to report a
7	complaint about a driver for possible violation of policy. A company shall immediately
8	suspend a driver upon receipt of a passenger complaint alleging a violation of the zero
9	tolerance policy, for at least the duration of the investigation of the complaint.
10	(e) Taxi Companies and TNCs must provide reasonable accommodations to
11	passengers with disabilities, including passengers accompanied by a service animal,
12	passengers with hearing and visual impairments, and passengers with mobility devices,
13	and must comply with all applicable requirements of the Americans with Disabilities Act.

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**30.720** Audit. The City may audit Taxi Company and TNC records up to twice per calendar year to review compliance with this chapter. An audit shall occur at a time and location designated by the City. In addition to an audit, the City may require a company to produce records related to investigation of a specific allegation of a violation of this Code or other applicable law, or to evaluate a complaint. Production of records for an investigation or to evaluate a complaint does not count toward the twice-per-year auditing limit.

## 30.725 Revocation, Suspension and Penalties

(a) In addition to any other enforcement options provided by the Code, the City may suspend, revoke, or refuse to issue a License if the Taxi Company or TNC has violated or not met any of the provisions of this Code. A violation includes any failure to meet or maintain any of the requirements or qualifications set forth in this Code, including the procedures and requirements for obtaining and maintaining a License, as well as the making of any materially false statement or representation. The decision to suspend, revoke or refuse to issue a License may be appealed to the Salem Hearings Officer, which will conduct a hearing where the company and the City may present evidence and argument. The company shall have the burden of proving it has complied with all requirements of this Code necessary to obtain or maintain the License. The decision of

1	the City Council on the appeal shall be the final decision of the City.				
2	(b) A violation of this chapter is an infraction.				
3	<b>30.730 Enforcement.</b> The City has the administrative authority to implement and enforce this				
4	Chapter, including adoption of rules, regulations, or policies. This provision shall not be				
5	construed to abrogate or limit the jurisdiction or authority of the Police Department or any law				
6	enforcement agency.				
7	30.735 Effective Date. Any Vehicle for Hire Agency License that is current as of the effective				
8	date of this ordinance, shall remain valid, until January 1, 2018, unless the License holder wishes				
9	to apply for a new license under this chapter.				
10	Section 6. SRC 30.730 is renumbered to 30.735.				
11	<b>30.735. Taximeter Inspection.</b> Every taximeter shall be inspected and tested for accuracy by				
12	the vehicle for hire agency at least once every six months.				
13	Section 7. SRC 30.735 is renumbered to 30.740.				
14	30.740. Use for Certain Purposes Prohibited.				
15	(a) It shall be unlawful for any vehicle for hire to be used for any purpose which would				
16	amount to a violation of ORS Chapter 167 or of SRC Chapter 96.				
17	(b) A violation of this section is an infraction.				
18	Section 8. SRC 30.750 is renumbered to 30.745.				
19	<b>30.745. Medical Emergency Transportation.</b> No vehicle for hire shall be used to transport:				
20	(a) Any person in acute medical distress, in need of immediate medical attention, or in				
21	need of care while en route to the hospital;				
22	(b) Any person who is in a reclining wheelchair with the back lowered more than thirty-				
23	three degrees or the feet raised more than ninety degrees, except that a wheelchair coach				
24	may transport a person on a stretcher if the person is not in acute medical distress.				
25	Section 9. SRC 30.815 is renumbered to 30.750.				
26	30.750. Charges for Vehicle for Hire Services.				
27	(a) Calculation and Display of Charges. All charges for vehicle for hire services,				
28	except services by wheelchair coach, shall be calculated and displayed by a taximeter or				
29	digital dispatch system. When charges are to be displayed by a taximeter, the taximeter				
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1	Section 14. Severability. Each section of this ordinance, and any part thereof, is severable, and				
2	if any part of this ordinance is held invalid by a court of competent jurisdiction, the remainder of				
3	this ordinance shall remain in full force	and effect.			
4	PASSED by the City Council th	nis	day of	, 2017.	
5	A	TTEST:			
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9	Ci	ity Recorder			
10	A	pproved by Ci	ity Attorney:		
11	Checked by: D.Atchison				
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