SALEM RESPONSE

Responding with the right resources at the right time

A request for help with a behavioral health (mental, emotional or psychological) emergency can come into 9-1-1, the Salem Police Department's non-emergency number, or be a response from the field that may be self-initiated by Fire, Emergency Medical Service, or Police. Recently, Northwest Human Services has also been taking calls from others in the field and community members for this type of response.





SPD = Salem Police Dept. Non-Emergency NWHS = Northwest Human Services MCRT = Mobile Crisis Response Team FIRE/EMS = Emergency Medical Services

Incoming Call Self Initiated 911 / SPD / NWHS FIRE / EMS/ SPD / NWHS SAFETY CONCERN? Is the person violent? May hurt self or others, access to weapons, suicidal or attempted suicide. Evidence of drugs/alcohol/prescription medication? NO Are they intoxicated or injured? **POLICE or MCRT** MCRT is available 8:00 am - 12:00 midnight, 7 days/week Known alcohol intoxication/other drugs, difficulty breathing or altered level of consciousness Fire/EMS may join response to support Unusual behavior with psychiatric history, non-compliant with psychiatric medications Known self-inflicted injuries NO POLICE or MCRT + FIRE/EMS NWHS may be called by an outreach worker or by community request for GAP: Basic health/behavioral health triage. lower acuity situations. **POLICE or MCRT** MCRT may call for NWHS support

TRANSPORT



Psychiatric Care*

Refused Care

Temporary or Emergency Shelter

* voluntary

GAP: Mental health care/housing options.