

Emergency  
Medical Services  
Six Month  
Ambulance Update  
January 26, 2026



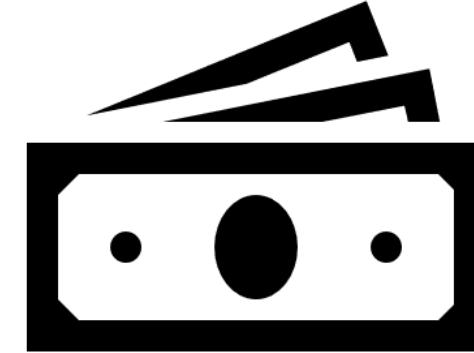
**July 1, 2025**  
60 EMS Staff  
52 Paramedics/EMTs  
8 Support Staff



# Ambulance Service Update



- Enterprise Fund
- Funded Through Service Delivery Reimbursements



# EMS Fund

- Ambulance System
- New EMS Division Headquarters
- Dispatch Costs
- IT
- Human Resources
- Fleet Technician



## System Volume and Performance

# Ambulance System Update

System Volume

Anticipated Transports per day: 54

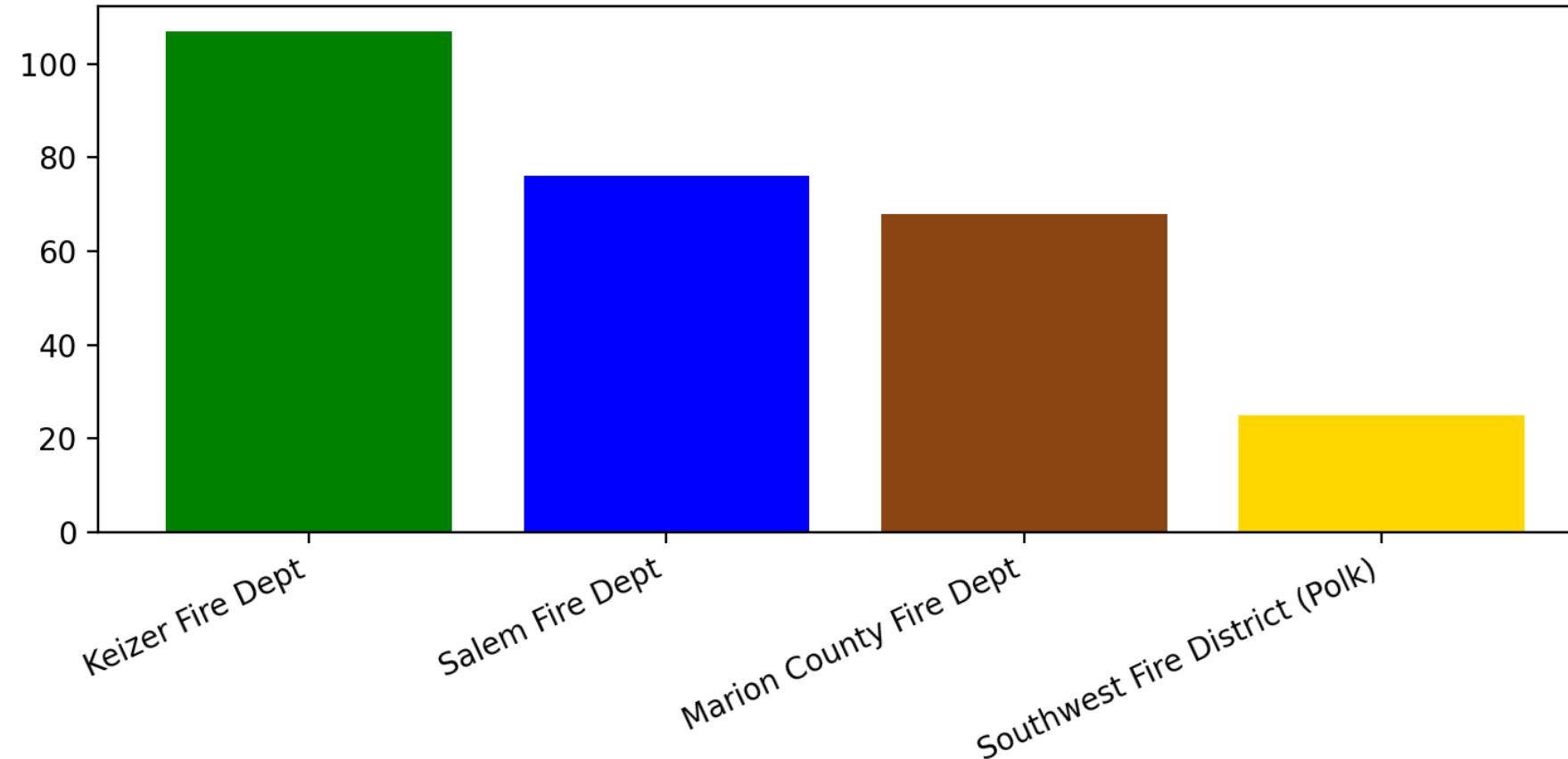
Actual Transports: 55.7

3.2% Above Anticipated



# Ambulance Service Update

Interfacility Transfers by Agency



276 Transfers

# Ambulance Service Update



RESPONSE  
COMPLIANCE



GOAL  
90%



MARION  
COUNTY 90.3%

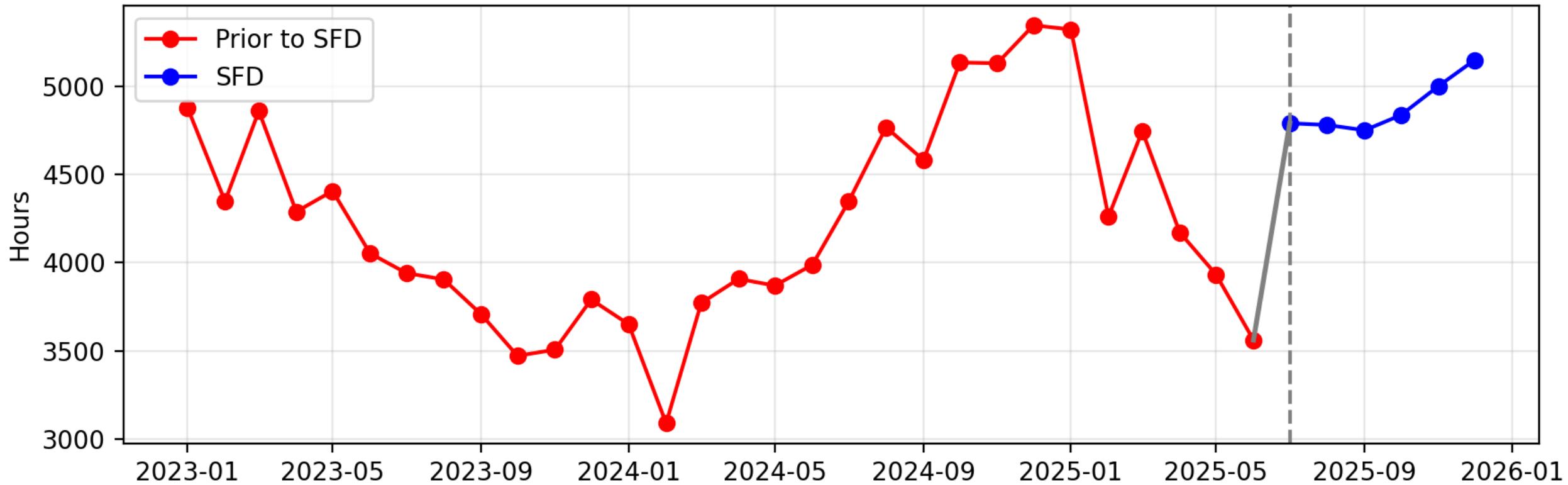


POLK COUNTY  
92.2%

10,018 Transports

# Ambulance Service Update

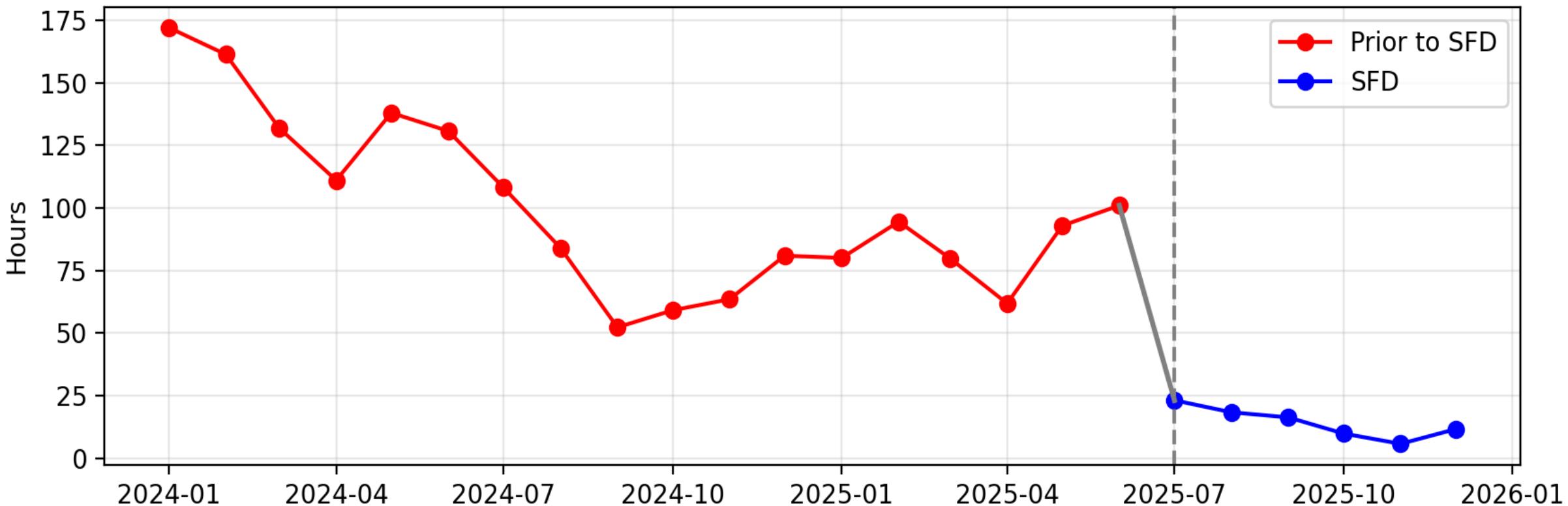
## Scheduled Unit Hours



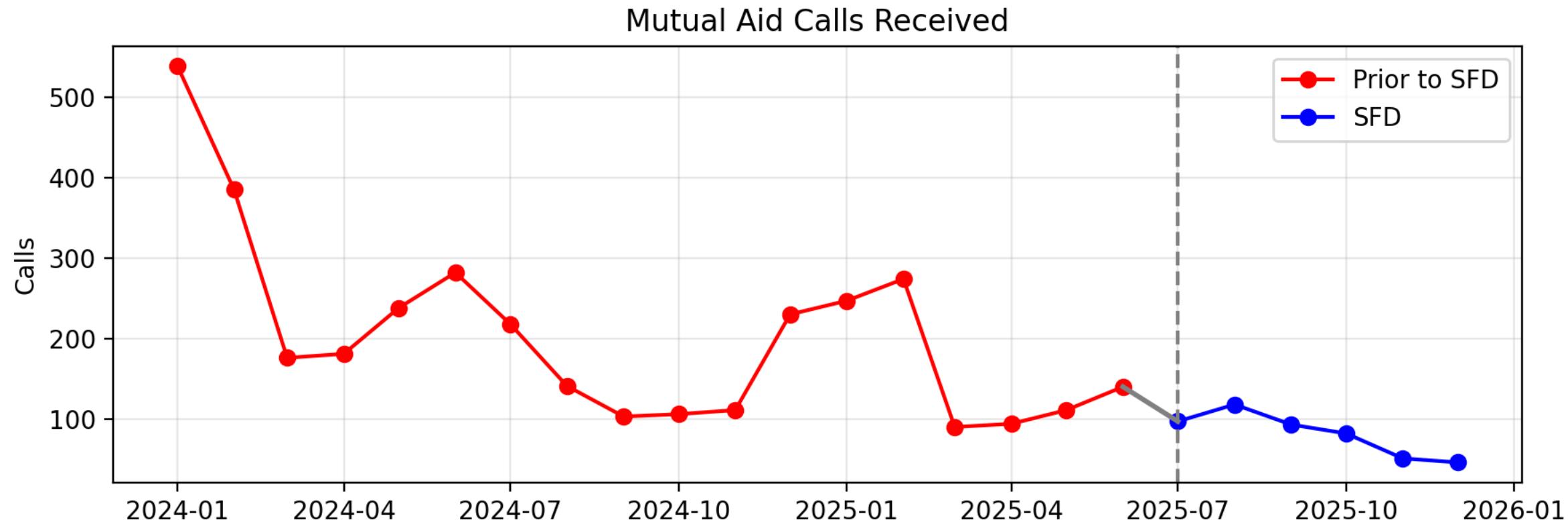
# Ambulance System Update



## Level-0 Duration



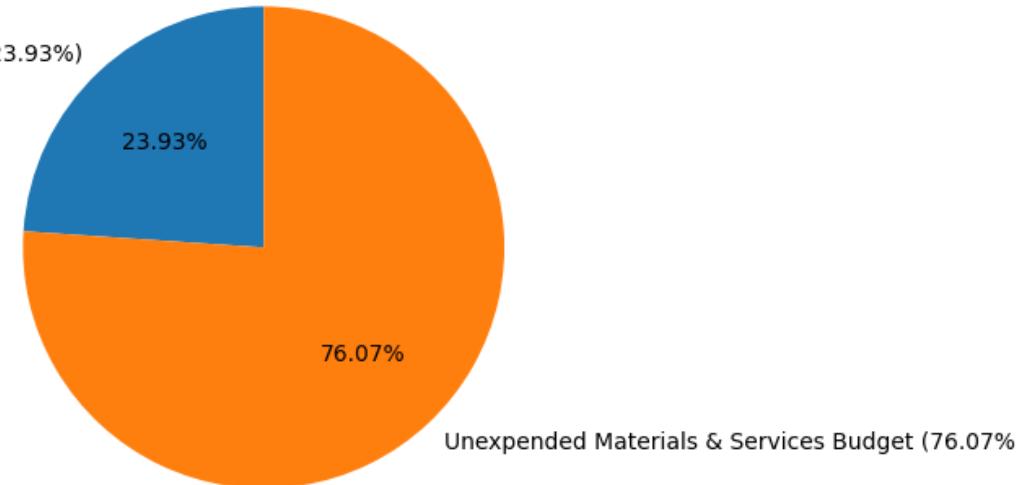
# Ambulance System Update



# Fiscal Performance

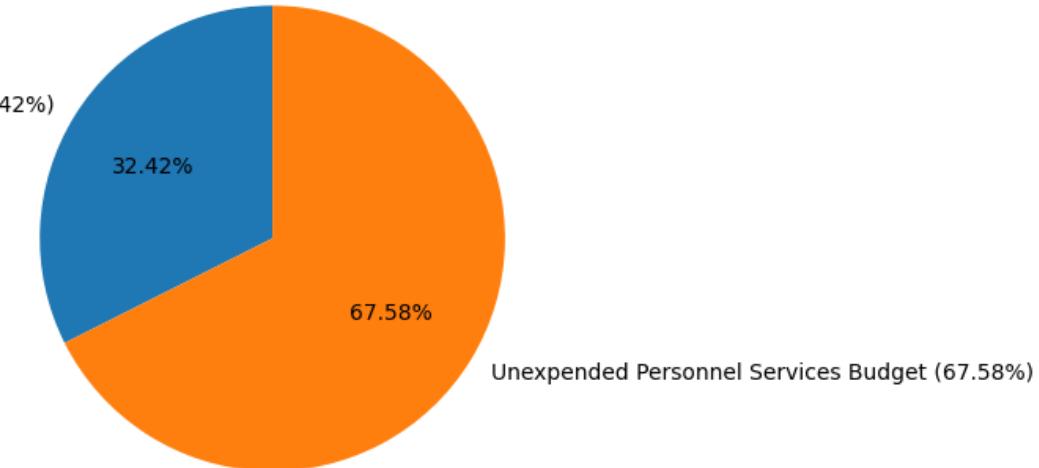
## EMS Fund Budget Through January 7, 2026

Materials & Services Budget Utilization

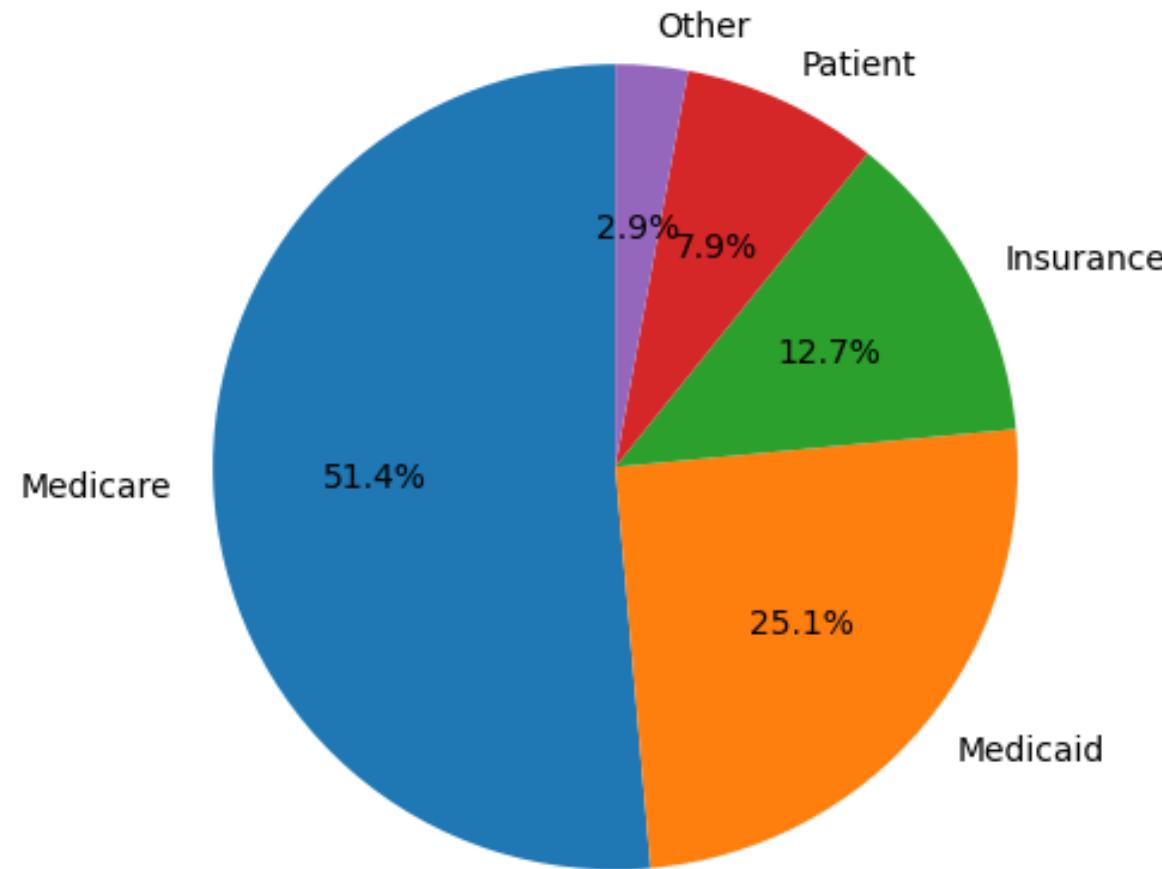


Personnel Services Budget Utilization

Used Personnel Services Budget (32.42%)



## Payer Mix



## System Charges and Collections

Total Gross Charges: \$29,325,294

Net Collections: \$4,239,501

Accounts Receivable: \$11,975,581

December Net Collections: \$1,263,037

January Month-to-Date Net Collections (Through Jan. 25): \$1,192,426

## Expenses

Personnel Expense: \$3,461,916

Materials and Services: \$10,945,748\*

\*Includes write offs

## **EMS Enterprise Fund Expenditures**

Support of other City services

Human Resources

Fleet

IT

Debt Service

EMS Headquarters

**Dispatch Costs: \$1,104,880.00**

**Relief of Previous General Fund Expenditure**

Current Cash Balance:  
\$945,629.26

Exclusive of GEMT

# Moving Forward



Engagement Assessment Community



# Thank you!

