

503.220.0575 555 SE MLK Jr Blvd, Suite 105 Portland, OR 97214 www.dhmresearch.com

September 19, 2025

To: Courtney Knox Busch, City of Salem

From: John Horvick & Hannah Borenstein, DHM Research

Re: City of Salem Community Satisfaction Survey

From September 9 to 16, 2025, DHM Research conducted a survey of Salem residents. The purpose of the survey was to assess residents' satisfaction with city services and communications, gauge priorities, and weigh opinions of safety and livability. The survey benchmarked several questions from previous years to track changes in opinion.

#### **Research Methodology**

The survey consisted of 400 Salem residents and took approximately 15 minutes to complete. This is a sufficient sample size to assess resident opinions generally and to review findings by multiple subgroups including age, gender, area of the city, race/ethnicity, education level, political affiliation, and home ownership status.

Respondents were contacted from multiple lists which may include a list of registered voters, a landline household list compiled from public records and consumer lists, and a cellular consumer list based off cell and cable consumer information matched to publicly available address information. Telephone respondents were contacted by a live interviewer, and text-to-online respondents received a text invitation directing them to an online survey. In gathering responses, a variety of quality control measures were employed, including questionnaire pre-testing and validation. Quotas were set and data were weighted by age, gender, area of the city, political affiliation, race/ethnicity, education level, and home ownership status to ensure a representative sample. The survey was also offered in Spanish.

#### **Statement of Limitations**

Any sampling of opinions or attitudes is subject to a margin of error. The margin of error is a standard statistical calculation that represents differences between the sample and total population at a confidence interval, or probability, calculated to be 95%. This means that there is a 95% probability that the sample taken for the study would fall within the stated margin of error if compared with the results achieved from surveying the entire population. The margin of error for this survey is  $\pm 4.9\%$ .

#### **DHM Research Background**

DHM Research has been providing opinion research and consultation throughout the Pacific Northwest and other regions of the United States for over 40 years. The firm is nonpartisan and independent and specializes in research projects to support public policy making.



# **City of Salem 2025 Community Priority Survey** September 9-16, 2025 **Salem Residents** N=400; margin of error ±4.9% 15 minutes **DHM Research Project #71969**

Hello, my name is \_\_\_\_\_ from [name of fielding house]. I have some questions about your community (specify if possible). May I speak with [name on file]? [Must speak with the name on the list. If unavailable, schedule a callback.]

#### As needed:

- We are not trying to sell you anything.
- The survey should only take a few minutes and I think you will find the questions interesting.
- Your answers are strictly confidential.

#### **WARM UP & GENERAL MOOD**

1. First, in what language do you prefer to take this survey?

Response category	n=400
English / Inglés	94%
Spanish / Español	6%

QZip. What is your zip code? [Asked for verification purposes]

2. All in all, would you say things in Salem are headed in the right direction, or are things off on the wrong track?

	2025	2024	2022	2021	2020	2019	2018
Response category	n=400	n=400	n=400	n=400	n=400	n=459	n=450
Right direction	23%	24%	14%	23%	38%	37%	53%
Wrong track	59%	57%	69%	65%	41%	42%	31%
Don't know	18%	19%	17%	13%	21%	20%	16%

3. Would you say that Salem is [restore Q2 response: headed in the right direction/off on the wrong track] because of actions the City has taken, circumstances outside of the City's control, or some combination of both?

	2025	2022	2021	2020
Response category	n=327	n=333	n=349	n=316
Mainly because of actions the City has taken	27%	35%	34%	22%
Mainly because of circumstances outside	3%	2%	6%	7%
the City's control	3 /0	2 /0	0 /0	/ /0
Some combination of both	68%	61%	57%	68%
Don't know	3%	2%	3%	3%

4. What is the most important issue that you would like the City of Salem to do something about? [Open]

	2025	2024	2022	2021	2020	2019	2018
Response category	n=400	n=400	n=400	n=400	n=400	n=459	n=450
Homelessness, poverty	43%	57%	57%	58%	49%	41%	33%
Crime, drugs	15%	3%	16%	3%	6%	4%	4%
Affordable housing	8%	9%	3%	2%	3%	3%	2%
Promote businesses, downtown development	7%		2%	2%	5%	2%	<1%
Budget, spending	7%	6%	2%	<1%	1%	2%	2%
Roads, potholes, infrastructure	5%	9%	2%	2%	2%	7%	7%
High taxes, property taxes	5%		2%	1%	1%	2%	2%
Police enforcement, traffic violations	4%	3%	3%	3%	n=1	2%	1%
Cleanliness*	4%						
Education, funding, class sizes	3%	3%		2%	4%	3%	4%
Government, regulations	3%	2%		4%	3%		
Traffic, congestion	2%	2%	2%	2%	2%	6%	3%
Health/Mental health*	2%			4%	3%		
Additional bridge	1%		3%	1%	4%	5%	4%
Environment	1%		1%	1%	2%	3%	2%
Immigration, refugees	1%			<1%		3%	2%
All other responses	4%	6%	5%	1% or less	3%	1% or less	2% or less
None, nothing			<1%	1%	2%	2%	6%
Don't know	2%		1%	2%	4%	4%	6%

<sup>\*</sup>New coded response categories for 2025

#### SATISFACTION WITH EXISTING SERVICES

5. The City of Salem provides many services and facilities: police and fire protection, ambulance services, street maintenance, parks and recreation, water and sewer, and more. In general, how satisfied are you with the services provided by the City of Salem: very satisfied, somewhat satisfied, not too satisfied, or not at all satisfied?

	2025	2024*	2022	2021	2020	2019	2018
Response category	n=400	n=400	n=400	n=400	n=400	n=459	n=450
Total Satisfied	68%	48%	57%	70%	86%	87%	91%
Very satisfied	13%	11%	12%	21%	34%	31%	41%
Somewhat satisfied	55%	38%	45%	49%	52%	56%	50%
Total Unsatisfied	29%	48%	40%	27%	13%	14%	8%
Not too satisfied	19%	28%	27%	17%	9%	8%	4%
Not at all satisfied	10%	20%	14%	10%	4%	6%	4%
Don't know	3%	4%	3%	3%	1%	<1%	1%

<sup>\*2024</sup> data is from a question among Salem residents that was more detailed, with information about providing services through the General Fund and asking about satisfaction with value of services for taxes and fees paid, due to the research goals of the survey.

The following is a list of community services in Salem. For each, indicate if you are very satisfied, somewhat satisfied, not too satisfied, or not at all satisfied.<sup>1</sup>

			,	t at all satisfied			Not at	
		Total	Very	Somewhat	Total	Not too	all	Don't
Re	sponse category	Satisfied	satisfied	satisfied	Unsatisfied	satisfied	satisfied	know
٠.	Law enforcement a	nd public sa	fety (2021 a	nd prior result	s for "Police")			
	2025 (n=400)	58%	17%	41%	39%	21%	18%	3%
	2022 (n=400)	48%	16%	32%	49%	24%	25%	4%
	2021 (n=400)	68%	34%	34%	26%	12%	14%	6%
	2020 (n=400)	72%	40%	32%	22%	14%	8%	6%
	2019 (n=459)	84%	51%	33%	11%	5%	6%	4%
	2018 (n=450)	91%	65%	26%	4%	3%	1%	5%
	Fire, ambulance, a	nd 911 servi	ce (2018-20	20 results for "	Police, fire, amb	bulance, and	911 service	<b>'</b> )
	2025 (n=400)	78%	39%	39%	12%	7%	4%	10%
	2022 (n=400)	73%	35%	38%	13%	7%	6%	14%
	2021 (n=400)	79%	49%	30%	9%	7%	2%	12%
	2020 (n=400)	87%	58%	29%	5%	3%	2%	7%
	2019 (n=459)	84%	51%	33%	11%	5%	6%	4%
	2018 (n=450)	91%	65%	26%	4%	3%	1%	5%
١.	Maintenance of city	y streets, sid	ewalks and I	oridges		ı		
	2025 (n=400)	47%	8%	39%	52%	24%	28%	1%
	2022 (n=400)	40%	8%	32%	60%	31%	29%	1%
	2021 (n=400)	48%	12%	36%	49%	26%	23%	2%
	2020 (n=400)	68%	21%	47%	30%	20%	10%	2%
	2019 (n=459)	54%	12%	42%	41%	24%	17%	5%
	2018 (n=450)	67%	21%	46%	32%	18%	14%	1%
	Salem public librar	У						
	2025 (n=400)	60%	31%	29%	20%	11%	9%	20%
	2022 (n=400)	53%	28%	25%	13%	8%	5%	35%
	2021 (n=400)	51%	27%	24%	19%	11%	8%	30%
	2020 (n=400)	69%	39%	30%	11%	7%	4%	21%
	2019 (n=459)	74%	52%	22%	7%	5%	2%	19%
	2018 (n=450)	78%	55%	23%	4%	3%	1%	16%
0	. Parks and recreation		ı			ı	1	
	2025 (n=400)	68%	23%	45%	27%	13%	14%	5%
	2022 (n=400)	59%	16%	43%	36%	16%	20%	5%
	2021 (n=400)	67%	23%	44%	27%	14%	13%	5%
	2020 (n=400)	80%	38%	42%	17%	14%	3%	3%
	2019 (n=459)	79%	41%	38%	13%	10%	3%	9%
	2018 (n=450)	86%	49%	37%	10%	7%	3%	4%

<sup>&</sup>lt;sup>1</sup> "Supporting arts and culture" (Q14) asked in odd numbered years. "Municipal court" included in even numbered years. "Street lighting" asked in 2020, 2019, 2018, 2017, and 2016.

Response category	Total Satisfied	Very satisfied	Somewhat satisfied	Total Unsatisfied	Not too satisfied	Not at all satisfied	Don't know	
11. Water, sewer and s	<u> </u>		Julistica	Onsatisfied	Satisfica	Jatisfied	KIIOW	
2025 (n=400)	71%	23%	47%	23%	13%	10%	7%	
2022 (n=400)	67%	25%	42%	24%	12%	12%	10%	
2021 (n=400)	79%	33%	46%	13%	7%	6%	7%	
2020 (n=400)	77%	40%	37%	17%	14%	3%	6%	
2019 (n=459)	75%	38%	37%	19%	11%	8%	6%	
2018 (n=450)	77%	32%	45%	20%	13%	7%	3%	
2. Ensuring that resid			1					
2025 (n=400)	19%	6%	13%	75%	26%	48%	7%	
2022 (n=400)	19%	5%	14%	66%	26%	40%	14%	
2021 (n=400)	25%	7%	18%	63%	27%	36%	12%	
2020 (n=400)	34%	10%	24%	55%	29%	26%	11%	
2019 (n=459)	27%	7%	20%	62%	32%	30%	11%	
2018 (n=450)	48%	14%	34%	40%	25%	15%	12%	
3. City planning and o						1070		
2025 (n=400)	32%	5%	27%	50%	25%	25%	18%	
2022 (n=400)	23%	4%	19%	56%	29%	27%	21%	
2021 (n=400)	34%	6%	28%	44%	23%	21%	22%	
2020 (n=400)	48%	15%	33%	31%	21%	10%	22%	
2019 (n=459)	43%	10%	33%	26%	16%	10%	31%	
2018 (n=450)	53%	21%	32%	24%	18%	6%	23%	
4. Parking structures					1070	0 70		
2025 (n=400)	49%	14%	35%	48%	22%	26%	2%	
2022 (n=400)	57%	15%	42%	36%	17%	19%	8%	
2021 (n=400)	63%	18%	45%	32%	20%	12%	5%	
2020 (n=400)	70%	27%	43%	27%	19%	8%	4%	
2019 (n=459)	65%	18%	47%	29%	20%	9%	6%	
2018 (n=450)		25%	39%	31%	23%	8%	5%	
5. Street lighting						0,0		
2025 (n=400)	73%	28%	45%	24%	19%	6%	3%	
2020 (n=400)	78%	34%	44%	21%	13%	8%	2%	
2019 (n=459)	75%	30%	45%	20%	13%	7%	5%	
2018 (n=450)	85%	41%	44%	13%	9%	4%	3%	
2017 (n=457)	78%	35%	43%	19%	15%	4%	2%	
6. Growing job oppo				1770	1070	170	270	
2025 (n=400)	30%	5%	25%	55%	29%	25%	16%	
2023 (n=400)	39%	8%	31%	41%	22%	19%	21%	
2022 (n=400)	48%	11%	37%	34%	17%	17%	19%	
2020 (n=400)	54%	18%	36%	31%	23%	8%	15%	
2019 (n=459)	55%	14%	41%	32%	20%	12%	13%	
2019 (n=459) 2018 (n=450)	73%	28%	45%	13%	10%	3%	14%	

						Not at	
B	Total	Very	Somewhat	Total	Not too	all	Don't
Response category	Satisfied	satisfied	satisfied	Unsatisfied	satisfied	satisfied	know
17. Protecting our natu							
2025 (n=400)	52%	15%	36%	38%	22%	16%	11%
2022 (n=400)	47%	11%	36%	39%	24%	15%	14%
2021 (n=400)	56%	17%	39%	34%	20%	14%	10%
2020 (n=400)	69%	27%	42%	24%	18%	6%	6%
2019 (n=459)	70%	23%	47%	23%	14%	9%	6%
2018 (n=450)	77%	26%	51%	14%	9%	5%	10%
18. Supporting arts an	d culture	<u>'</u>					
2025 (n=400)	58%	19%	40%	26%	14%	12%	15%
2021 (n=400)	57%	17%	40%	23%	13%	10%	21%
2020 (n=400)	69%	25%	44%	16%	11%	5%	16%
2019 (n=459)	68%	32%	36%	13%	10%	3%	18%
2018 (n=450)	81%	38%	43%	9%	5%	4%	11%
2017 (n=457)	77%	30%	47%	9%	6%	3%	14%
19. Safety for people v	valking or bi	king in Saler	n				
2025 (n=400)	40%	10%	30%	56%	29%	27%	3%
2022 (n=400)	36%	9%	27%	57%	25%	32%	6%
2021 (n=400)	54%	16%	38%	42%	21%	21%	4%
2020 (n=400)	69%	26%	43%	28%	20%	8%	3%
2019 Walking	E00/	200/	200/	200/	0.40/	1.40/	20/
(n=459)	58%	20%	38%	38%	24%	14%	3%
2019 Biking (n=459)	56%	24%	32%	31%	17%	14%	13%
20. Center 50+*		<u> </u>			1		
2025 (n=400)	36%	18%	17%	9%	6%	3%	55%

\*New item for 2025

Next, indicate if doing the following activities in Salem is very easy, somewhat easy, somewhat difficult, or very difficult. If an activity doesn't apply to you, **[PHONE:** just let me know / ONLINE: please select doesn't apply].

	Total	Very	Somewhat	Total	Somewhat	Very	Doesn't
Response category	Easy	easy	easy	Difficult	difficult	difficult	apply
21. Driving from one s	ide of th	e city to t	he other during	g peak traf	fic hours		
2025 (n=400)	27%	5%	21%	70%	34%	36%	4%
2022 (n=400)	16%	3%	13%	82%	35%	47%	3%
2021 (n=400)	22%	5%	17%	74%	37%	37%	3%
2020 (n=400)	24%	4%	20%	69%	42%	27%	6%
2019 (n=459)	16%	3%	13%	73%	28%	45%	11%
2018 (n=450)	26%	5%	21%	70%	34%	36%	5%
22. Walking or biking	in Salem						
2025 (n=400)	46%	13%	33%	44%	29%	15%	10%
2022 (n=400)	45%	14%	31%	46%	25%	21%	9%
2021 (n=400)	56%	20%	36%	35%	24%	11%	9%
2020 (n=400)	70%	34%	35%	22%	16%	6%	9%
2019 Walking (n=459)	62%	30%	32%	31%	19%	12%	8%
2019 Biking (n=459)	43%	20%	23%	27%	16%	11%	29%
2018 (n=450)	74%	48%	26%	15%	12%	3%	11%
23. Doing business wi	th the Cit	ty, such a	s getting a per	mit or payi	ng a bill	l	
2025 (n=400)	48%	13%	35%	33%	19%	14%	19%
2022 (n=400)	47%	11%	36%	33%	22%	11%	19%
2021 (n=400)	51%	17%	34%	28%	19%	9%	21%
2020 (n=400)	58%	25%	33%	22%	18%	4%	19%
2019 (n=459)	55%	29%	26%	25%	17%	8%	21%
2018 (n=450)	70%	40%	30%	16%	9%	7%	14%
24. Finding informatio	n about	city planr	ning and how d	lecisions ar	re made		
2025 (n=400)	30%	6%	23%	55%	30%	25%	16%
2022 (n=400)	18%	2%	16%	59%	32%	27%	24%
2021 (n=400)	29%	7%	22%	50%	28%	22%	21%
2020 (n=400)	47%	14%	33%	29%	20%	9%	23%
2019 (n=459)	40%	13%	27%	37%	25%	12%	24%
2018 (n=450)	50%	17%	33%	27%	20%	7%	22%
25. Having your conce	rns hear	d by city	leaders			ı	
2025 (n=400)	18%	6%	12%	59%	29%	30%	23%
2022 (n=400)	13%	2%	11%	61%	24%	37%	26%
2021 (n=400)	19%	5%	14%	58%	22%	36%	24%
2020 (n=400)	28%	8%	20%	41%	22%	19%	31%
2019 (n=459)	26%	8%	18%	45%	28%	17%	29%
2018 (n=450)	35%	12%	23%	25%	14%	11%	40%

	Total	Very	Somewhat	Total	Somewhat	Very	Doesn't			
Response category	Easy	easy	easy	Difficult	difficult	difficult	apply			
26. Finding the inform	26. Finding the information you need to resolve a city issue									
2025 (n=400)	28%	6%	22%	53%	26%	27%	18%			
2022 (n=400)	19%	3%	16%	58%	34%	24%	24%			
2021 (n=400)	29%	7%	22%	50%	28%	22%	21%			
2020 (n=400)	47%	14%	33%	29%	20%	9%	23%			
2019 (n=459)	40%	13%	27%	37%	25%	12%	24%			
2018 (n=450)	50%	17%	33%	27%	20%	7%	22%			
27. Operating a busine	ess <sup>2</sup>		·							
2025 (n=400)	11%	2%	8%	31%	15%	16%	58%			
2021 (n=400)	16%	4%	12%	34%	13%	21%	51%			
2020 (n=400)	20%	7%	13%	24%	16%	8%	56%			
2019 (n=459)	20%	8%	12%	19%	14%	5%	60%			
2018 (n=450)	30%	9%	21%	15%	8%	7%	55%			
2017 (n=457)	22%	6%	16%	18%	14%	4%	61%			

#### **RESOURCES FOR CITY SERVICES**

28. The City of Salem funds basic services with taxpayer dollars and fees for services. In general, how satisfied are you with the value received for your taxes and fees paid? Are you very satisfied, somewhat satisfied, not too satisfied, or not at all satisfied?

	2025	2022	2021	2020	2019	2018
Response category	n=400	n=400	n=400	n=400	n=459	n=450
Total Satisfied	38%	30%	40%	57%	56%	70%
Very satisfied	5%	2%	6%	13%	8%	13%
Somewhat satisfied	33%	28%	34%	44%	48%	57%
Total Unsatisfied	57%	64%	56%	38%	34%	28%
Not too satisfied	22%	29%	26%	28%	18%	18%
Not at all satisfied	35%	35%	30%	10%	16%	10%
Don't know	5%	6%	4%	6%	9%	3%

 $<sup>^2</sup>$  "Operating a business" (Q27) asked in odd numbered years. "Finding space for community events" asked in even numbered years.

29. In May 2025, voters in Salem passed a levy to provide new funding for the Salem Public Library. The following are two options for using these funds. Which do you think the city should prioritize?

	2025
Response category	n=400
Expand hours the library is open,	
such as more weeknight and	47%
weekend hours	
Expand library programs, such as	
programs for children, seniors, and	41%
multilingual community members	
Don't know	12%

## **SAFETY & LIVABILITY**

30. In the last 30 days, how many days did you visit downtown Salem?

	2025
Response category	n=400
0 days	14%
1 to 5 days	38%
6 to 10 days	18%
11 to 20 days	14%
More than 20 days	16%

Next, please indicate if you feel very safe, somewhat safe, somewhat unsafe, or very unsafe in the following areas of Salem during the day and at night.

	Total	Very	Somewhat	Total	Somewhat	Very	Don't
Response category	Safe	safe	safe	Unsafe	unsafe	unsafe	know
31. Downtown Salem	during th	ne day					
2025 (n=400)	69%	28%	42%	27%	18%	9%	4%
32. Downtown Salem a	at night						
2025 (n=400)	33%	12%	21%	57%	30%	26%	10%
33. North/Northeast Sa	alem dui	ring the da	у				
2025 (n=400)	58%	22%	36%	32%	19%	13%	11%
34. North/Northeast Sa	alem at r	night					
2025 (n=400)	26%	7%	19%	60%	24%	35%	14%
35. South Salem during	g the da	у					
2025 (n=400)	80%	43%	37%	11%	8%	3%	9%
36. South Salem at nig	ht						
2025 (n=400)	57%	22%	35%	27%	19%	8%	16%
37. West Salem during	the day						
2025 (n=400)	71%	39%	33%	12%	8%	4%	17%
38. West Salem at nigh	nt						
2025 (n=400)	48%	16%	32%	27%	18%	9%	26%
39. Your neighborhood during the day							
2025 (n=400)	88%	56%	32%	12%	10%	2%	
40. Your neighborhoo	40. Your neighborhood at night						
2025 (n=400)	71%	36%	35%	29%	20%	9%	<1%

Next, consider the overall livability of parts of Salem. Livability means a place is safe, clean, and easy to get around, with affordable homes, good jobs, access to quality services, and a welcoming feeling for everyone.

Rate the overall livability of the following areas of Salem.

	Total	Very		Total		Very	Don't
Response category	Good	good	Good	Poor	Poor	poor	know
41. Downtown Salem							
2025 (n=400)	33%	8%	25%	58%	38%	20%	8%
42. North/Northeast Salem	า						
2025 (n=400)	32%	3%	29%	54%	32%	22%	13%
43. South Salem							
2025 (n=400)	69%	21%	49%	20%	15%	5%	11%
44. West Salem							
2025 (n=400)	59%	19%	40%	25%	18%	7%	17%
45. Your neighborhood							
2025 (n=400)	74%	29%	45%	25%	17%	7%	2%

## **NEIGHBORHOOD EQUITY**

46. Thinking about the part of Salem where you live, do you feel your area receives its fair share of city services?

	2025	2022	2021	2020	2019	2018
Response category	n=400	n=400	n=400	n=400	n=459	n=450
Total Yes	60%	50%	64%	68%	65%	80%
Yes, strongly	18%	10%	22%	28%	23%	42%
Yes, somewhat	42%	40%	42%	40%	42%	38%
Total No	32%	43%	33%	26%	26%	19%
No, somewhat	15%	21%	17%	15%	13%	9%
No, strongly	17%	22%	16%	11%	13%	10%
Don't know	8%	7%	4%	6%	8%	2%

47. Thinking about the City of Salem as a whole, do you think city services are distributed fairly?

	2025	2022	2021	2020	2019	2018
Response category	n=400	n=400	n=400	n=400	n=459	n=450
Total Yes	30%	28%	34%	48%	40%	49%
Yes, strongly	7%	4%	8%	15%	14%	15%
Yes, somewhat	23%	24%	26%	33%	26%	34%
Total No	54%	55%	47%	38%	42%	37%
No, somewhat	28%	29%	22%	21%	23%	17%
No, strongly	26%	26%	25%	17%	19%	20%
Don't know	16%	16%	19%	15%	18%	15%

## **COMMUNICATIONS**

These next questions are about how the City of Salem communicates with residents of the community.

In the past six months, which of the following have you done?

Response category	Yes	No	Don't know		
48. Submitted a comment on a City pro	oject or initiativ	e			
2025 (n=400)	20%	74%	6%		
2022 (n=400)	22%	73%	5%		
2021 (n=400)	22%	77%	1%		
2020 (n=400)	14%	80%	6%		
2019 (n=459)	13%	82%	5%		
2018 (n=450)	16%	84%	<1%		
49. Liked, commented on, or shared ar	ny social media	posts from the	City		
2025 (n=400)	40%	55%	5%		
2022 (n=400)	32%	61%	7%		
2021 (n=400)	29%	67%	4%		
2020 (n=400)	37%	59%	4%		
2019 (n=459)	33%	60%	6%		
2018 (n=450)	30%	69%	<1%		
50. Attended a City Council meeting					
2025 (n=400)	18%	79%	2%		
2022 (n=400)	10%	88%	3%		
2021 (n=400)	10%	89%	<1%		
2020 (n=400)	7%	90%	4%		
2019 (n=459)	9%	86%	5%		
2018 (n=450)	9%	91%			
51. Attended an open house, community meeting, or project-related meeting					
2025 (n=400)	16%	80%	3%		
2022 (n=400)	17%	80%	3%		
2021 (n=400)	15%	84%	1%		
2020 (n=400)	12%	85%	4%		
2019 (n=459)	17%	80%	3%		
2018 (n=450)	18%	81%	1%		

52. Which of the following is closer to your opinion about the quality of information you receive from the City?

	2025	2022	2021	2020	2019	2018
Response category	n=400	n=400	n=400	n=400	n=459	n=450
It's easy to understand what's						
happening and what I can do	21%	15%	24%	27%	22%	45%
about it.						
It's not always clear why I	49%	41%	41%	36%	45%	44%
should care about the topic.	47 /0	41/0	41/0	30/0	45 /0	44 /0
Neither	19%	29%	22%	17%	22%	7%
Don't know	11%	15%	13%	20%	11%	4%

#### **DEMOGRAPHICS**

These last few questions are for categorization purposes only.

53. How do you describe your gender?

Response category	n=400
Man	51%
Woman	49%
Non-binary or gender non- conforming	1%

54. What is your age?

Response category	n=400
18-24	6%
25-34	28%
35-54	33%
55-64	14%
65+	19%

55. Area of the city [From sample/coded from zip code]

Response category	n=400
West	15%
North/Northeast	50%
South	35%

56. Downtown area resident [From sample]<sup>3</sup>

Response category	n=400
Downtown Salem resident	1%
Not downtown Salem resident	99%

<sup>&</sup>lt;sup>3</sup> Defined as west of the Willamette River to 12<sup>th</sup> St NE and from Market St NE to Mission St SE.

# 57. What is your party registration?

Response category	n=400
Democrat	30%
Republican	21%
NAV	42%
Other	7%

## 58. How many years have you lived in Salem?

Response category	n=400
0-5 years	18%
6-10 years	15%
More than 10 years	66%
I prefer not to say	1%

## 59. What is the highest level of education that you have completed?

Response category	n=400
Less than high school	11%
High school diploma/GED	29%
Some college	31%
College degree	13%
Graduate/professional school	15%
I prefer not to say	2%

# 60. Which category best describes your 2024 gross household income, before taxes? Remember to include everyone living in your household. Your best estimate will do.

Response category	n=400
Less than \$25,000	4%
\$25,000 to less than \$50,000	12%
\$50,000 to less than \$75,000	18%
\$75,000 to less than \$100,000	18%
\$100,000 to less than \$150,000	23%
\$150,000 or more	14%
I prefer not to say	10%

61. Which of the following best describes your race or ethnicity? You may choose more than one.

# [Allow for multiple responses]

Response category	n=400
African American/Black	3%
Asian/Pacific Islander	5%
Hispanic/Latino	21%
Native American/American Indian	7%
White/Caucasian	74%
Other (please specify): [Open]	1%
[Don't read] I prefer not to say	3%
White Alone	61%
POC	36%

# 62. Do you rent or own your home?

Response category	n=400
Rent	37%
Own	56%
Something else	5%
I prefer not to say	2%