

OCT 01 2018

CITY OF SALEM
CITY RECORDER

TO: City Recorder's Office

Sept. 22ND 2018

I AM WRITTING IN REGARDS TO THE RATE INCREASES FOR WATER - WASTEWATER & STORMWATER.

I HAVE THREE HOMES IN SALEM ON THE WEST SIDE OF FISHER RD.

I FEEL THAT BEING CHARGED FOR STORMWATER RUN OFF IS A REAL SCAM. EVER SINCE FISHER ROAD WAS REDONE ALL THE STORMWATER RUNS ONTO OUR PROPERTIES AND WE HAVE A LAKE IN OUR BACK YARDS ALL WINTER & SPRING AND INTO EARLY SUMMER.

WHY ARE WE BEING CHARGED FOR STORMWATER WHEN WE DEAL WITH IT NOT THE CITY WATER SERVICE?

WATER RATES ARE ALREADY VERY HIGH IN SALEM - WATER THAT IS FREE TO THE CITY. I ALSO HAVE A HOME IN GATES OREGON, THE WATER IS ALSO FROM THE SANTIAM AND COST LESS.

GREED HAS TAKEN OVER THE WORLD

P.S. HAVING TO BUY DRINKING & COOKING WATER THIS PAST SUMMER AND NOT GETTING ANY CREDIT FOR THE EXPENSE WAS ANOTHER SLAP IN THE FACE

CONNIE GIBSON
57195 HOLLAND LANE
ANZA, CA. 92539

Amy Johnson

From: Salem Sound Center <SSCsound@msn.com>
Sent: Tuesday, September 25, 2018 2:25 PM
To: CityRecorder
Subject: Water rates
Attachments: Water rate 2018.doc

See attached letter against a rate increase especially to increase in 2019 & again in 2020.

Donna Firestone,
Corp President

Salem Sound Center Inc.

September 25, 2018

Salem City Recorder's Office
555 Liberty St. SE room 205
Salem, OR 97301
Email : city recorder @ city of salem.net

RE: Water & Sewer Rate Increase

Salem City Council Members:

The proposed water and sewer rate increase is excessive. Customers cannot afford a huge rate increase. The city already adds "hidden" taxes like the street light tax. My business pays \$13.50/month for street lights. I would like to see an accounting of how much the city generates with this tax. My business only uses an average of 1 cu ft of water per month but my bill is over \$100.

It is not fair when the city requires a large parking lot to get a building permit. Then years later changes the rules and adds a large storm water tax on that parking area they required. Businesses can't afford to wash their windows or vehicles with the high water rates. High water use businesses such as restaurants can't survive.

The City should look at ways to operate more efficiently. The City should return to billing every two months. It saves employees, paperwork, postage and time for the City and less checks for customers. The staff would be reduced because meters would only be read 6 times a year rather than 12. Less staff would be need by reading half the city each month.

Also the City could offer a discount for paying six months or yearly. The City wastes time and money sending a "Courtesy Reminder" letter even before a second monthly statement is received. Then the City sends a shut off notice 5 days later. Utilities are a necessity not a luxury so customers will pay when they have time or the money. A past due letter should not be sent until at least 60 days from the initial statement. No past due letters should be issued until a residential customer owes at least \$ 75 and business customers at least owe \$300. A second notice should not be sent for at least 20 additional days. Reducing the frequency and unnecessary past due notices will save time and money.

It is time the city helped business and customers on a limited income. Look around Salem and count the empty business locations. A rate increase is not the answer.

Thank you very much.

Sincerely,

Donna M. Firestone
Donna Firestone,
Corporate President

SALEM SOUND CENTER INC
3996 Portland Road NE, Salem, Oregon 97301-0316
503-364-7235

Amy Johnson

From: noreply@cityofsalem.net on behalf of jcgrimwood@comcast.net
Sent: Tuesday, October 02, 2018 10:08 PM
To: citycouncil
Subject: Contact City Council
Attachments: ATT00001.bin

Your Name	Carol Grimwood
Your Email	jcgrimwood@comcast.net
Your Phone	5033632193
Street	3587 Homestead Rd S
City	Salem
State	OR
Zip	97302
Message	<p>As a Salem resident at the above address since 1986, I cannot support increased stormwater treatment fees without the creation of an exception or an appeal process for situations such as ours. We, like many residents, are on small acreage within city limits. Our "impervious surface" area is negligible, and certainly no where near the typical 60-80% lot coverage found throughout the city. I respect our responsibility to help pay for infrastructure, but ask that council and mayor respect that residents such as myself leave a significant amount of unimproved ground available for resorption of significant amounts of precipitation. I request a new category for residents of larger lots with less than 30% covered by impervious surface be waived the Stormwater Base fee, currently \$10.39 per month. (proposed increase will ultimately be \$11.09 per the city's online estimator). If council fails to accommodate this request, I ask that a reasonable appeal process then be created to respond individual grievances with this fee schedule. Thank you for your consideration and feel free to contact me for any questions or discussion. Carol Grimwood</p>

This email was generated by the dynamic web forms contact us form on 10/2/2018.

Amy Johnson

From: Jenson Storm <jenson.storm@henningsen.com>
Sent: Thursday, September 27, 2018 1:43 PM
To: CityRecorder
Cc: Chris Meier; Jason Propes; Eric Mauss
Subject: public hearing 10-8-18 written Comments Proposed Wastewater, Water and Stormwater Rate Increases.
Attachments: Henningsen Public hearing letter October 8 2018.DOCX

Good day,

Please add the attached written comment to the public hearing scheduled for 6pm October 8, 2018 regarding Proposed Wastewater, Water and Stormwater Rate Increases.

Jenson Storm | Henningsen Cold Storage Co.

Chief Engineer

2320 Madrona Ave SE, Salem, Or 97302
Direct: 503.485.0725 | Cell: 971.570.1886
jenson.storm@henningsen.com
Relax, it's handled! www.henningsen.com

Henningsen Cold Storage Co – Salem, Or

2320 Madrona Ave SE
Salem, Or 97302
Telephone: (503) 485-0720

September 27th, 2018

City of Salem Utility Billing,

Henningsen Cold Storage Co. is a family run business that was founded in Oregon in 1923. We expanded our operation to Salem in 2014 and again in 2017. We are a cold storage and distribution warehouse that employs 60 people in the Salem area.

We utilize an evaporative condenser to reject heat from the freezer as part of the refrigeration process. This evaporative condenser evaporates city water into the atmosphere as its main source of heat rejection. 90% of the water that is feed into the condenser is evaporated

The City of Salem calculates wastewater units as the average consumption from the winter months; November, December, January, February. These months are used to calculate a facilities wastewater because landscaping typically does not require irrigation. This gives a baseline water usage that is used all year.

We discharge water from the evaporative condenser to the sewer when the total dissolved solids (TDS) reach a specified setpoint. We meter the amount of water that goes to sewer and document it daily. During the winter months of 2015/2016; November, December, January, February Henningsen Cold Storage Co. discharged an average of 15.04 units per month to the sewer, but we were billed for 183.5 units per month.

At our various other facilities across the nation we are credited for wastewater that does not burden the sewer system due to evaporation.

In the future I would like Henningsen to be credited for water that is evaporated. This can easily be done with the addition of two water meters. One feeding the condenser and one leaving to wastewater. Then a credit can be issued for water evaporated.

Regards,

Jenson Storm
Chief Engineer
Henningsen Cold Storage Co.

DOCUMENT FILED

OCT 01 2018

CITY OF SALEM
CITY RECORDER

City Recorder's Office
535 Liberty Street S. E.
Room 205
Salem, OR 97301

14 Sept 2018

Reference: Rate Increase Notice and Public Hearing

Dear Salem City Council,

I am a water customer in the city of Salem. I will be unable to attend the Public Hearing on the proposed Rate Increases for the Wastewater, Water, and Stormwater. However, I do have this input that I would like to present as part of the record:

- 1) I am in favor of an increase in the water and wastewater rates in the range of 2%.
- 2) I do not think customers should pay for wastewater volume that is in excess of their water volume usage. I understand setting the yearly total estimates during the period of November through February. However, a number of us have smaller usage during other months of the year and feel penalized for paying wastewater rates that exceed our water usage. I would propose that we be charged a wastewater rate that is based on the consumption for the November through February time period, but is reduced on any specific month that falls below that consumption level.

Sincerely,



Charles Luchterhand
5357 Sparta Loop S. E.
Salem, OR 97306

503-428-6555

City Recorder's Office
555 Liberty Street S.E., Room 205
Salem, Oregon 97301

DOCUMENT FILED

SEP 28 2018

CITY OF SALEM
CITY RECORDER

RE: Proposed waste water rate increase

My name is Bobby Mink, and I reside at 4239 Chambers Avenue S.E. in Salem. I am writing in opposition to your proposed rate increase for waste water.

Although I reside in the city, I receive very few city services. I am not using city water or sewer, there are no waste water or street light capabilities anywhere near my property.

Appropriately, I am not billed for city water or sewer services because I receive none. So it is quite confounding to me that I receive bills for waste water and streetlight services when I receive none. When one pays a fee, one receives something in return such as the right to drive a car, the right to hunt or fish, the receipt of doctor or lawyer services. But here, in the case of waste water and streetlights, the city gives me nothing in return.

This seems quite unfair and undemocratic. It does not seem like a fee at all, as it relates to me. It sounds like a tax.

Relating to your proposed increase, when I first started receiving bills for waste water, it amounted to about six dollars per month. The bill is now \$17.25 per month, a nearly 299% increase. How can you, in good conscience ask for more?

Bobby S. Mink
4239 Chambers Avenue S.E.
Salem, Oregon 97302

Amy Johnson

From: annieoakley12875@aol.com
Sent: Tuesday, October 02, 2018 2:14 PM
To: CityRecorder

Folks, I am writing in regard to the purposed rate increases for wastewater, water and stormwater. I realize there comes a time when repairs have to be done, however, this increase, (no matter how small) is an additional burden for seniors like myself who are living on a fixed income. Why couldnt it be possible to give us some type of break? No, we dont want a free ride. Just a reduction, for seniors. In affect, it would also be helping our community as alot of us seniors like to support UGM, Marion Polk Food Share and my personal favorite St. Jude Hospital that helps so many precious children. Thank you, Joanne Sexton

Amy Johnson

From: noreply@cityofsalem.net on behalf of smithls@hotmail.com
Sent: Friday, September 28, 2018 9:51 AM
To: CityRecorder
Subject: Utility Rate Hearing Comments

Your Name Linda Smith
Your Email smithls@hotmail.com
Street 1056 Royalty Dr NE
City Salem
State OR
Zip 97301

Message I realize everything has gone up in cost, except income. My 1% increase is not paying for all the increases from everyone, food, utilities, gas etc. Soon to be a retired soul, I can't afford more increases. They are already taking away from my retirement income.

This email was generated by the dynamic web forms contact us form on 9/28/2018.